The CAPUS Project-Innovative Solutions for HIV/AIDS Linkage to Care

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HIV/AIDS in Georgia

- 50, 436 persons living with HIV infection as of 2012.
- 45% HIV (AIDS)
- 55% Stage 3 (AIDS)
HIV/AIDS in Georgia

- 32,391 reside in 28 county Atlanta MSA
- 56% reside in Georgia outside of the Atlanta MSA
Persons with HIV Engaged in Selected Stages of the Continuum of Care, United States

Hall et al. XIX International AIDS Conference, 2012
ART, antiretroviral therapy
Adults and adolescents living with HIV, Georgia, 2012

- **Diagnosed only**
  - N=46,495
  - Diagnosed: 100%
  - Engaged: 54%
  - Retained: 38%
  - ART: 34%
  - Viral suppression: 39%

- **Including estimated undiagnosed**
  - N=56,701
  - Diagnosed: 82%
  - Engaged: 44%
  - Retained: 31%
  - ART: 28%
  - Viral suppression: 32%

Adults and adolescents >= age 13, diagnosed by 09/30/2011, living 12/31/2012, Georgia = 46,495
Engaged in care >= 1 CD4 or VL in 2012
Retained in care >= 2 CD4 or VL at least 3 months apart in 2012
Prescribed ART derived from MMP sample
Viral suppression (VS) = VL<200 copies/ml
Estimated undiagnosed based on CDC projections for proportion undiagnosed nationally
Prevention & Surveillance Metrics

• Linkage to care, PS, and prevention services is currently captured in our Counseling & Testing database on an aggregate level for testing events with a positive result.
• Linkage and retention in care can be better assessed in eHARS database.
• Laboratory reports and dates can be used as proxies for medical visits.
  – CD4
  – Viral load
Linkage to Care Assessment

Who is responsible for referrals and linkages?

- Case Manager: 9
- Linkage Coordinator: 14
- Public Health Nurse: 3
- No data: 1

Does your agency distinguish between referrals & linkages?

- Yes: 44.4%
- No: 59.3%
### Linkage to Care Assessment

<table>
<thead>
<tr>
<th>Linkage to Care Data</th>
<th>YES</th>
<th>NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>Does your agency have forms to document linkage activities?</td>
<td>81.5%</td>
<td>18.5%</td>
</tr>
<tr>
<td>(22)</td>
<td></td>
<td>(5)</td>
</tr>
<tr>
<td>Is summary data collected at your site to reflect linkage activities (aggregate data)?</td>
<td>81.5%</td>
<td>18.5%</td>
</tr>
<tr>
<td>(22)</td>
<td></td>
<td>(5)</td>
</tr>
<tr>
<td>Does your agency have written policies and procedures around linkage to care?</td>
<td>71%</td>
<td>29%</td>
</tr>
<tr>
<td>(17)</td>
<td></td>
<td>(7)</td>
</tr>
<tr>
<td>Does your agency have a quality assurance program to monitor linkages to care?</td>
<td>69.6%</td>
<td>30.4%</td>
</tr>
<tr>
<td>(16)</td>
<td></td>
<td>(7)</td>
</tr>
</tbody>
</table>
Linkage to Care Assessment

Distinguishing between a Linkage and Referral

**Linkage**
- “Calling and setting up appointment for patient and do follow-up to see if patient attended first appointment”
- “When a client is successful connected with an agency or individual services needed, and is followed up from the Coordinator”
- “When a client sees a medical provider within 3-6 months of their diagnosis along with follow-up”

**Referral**
- “Act of providing list of resources to client or specific care provider”
- “Telling the patient of the services available and providing phone numbers and addresses”
- “Process that connects our consumers to services, resources, and opportunities”
Linkage to Care Assessment
Defining a Successful Linkage

• “If a newly positive individual comes in for the appointment and (is) retained in care going forward”

• “Someone who schedules and keep their clinical appointments. When they miss initial appointment, staff follow up with them. If they miss their medical intake after seeing case management, staff follow-up. “

• “Once a client has attended his or her first appointment.”

• “Confirmation of the clients attendance at their first Ryan White appointment”
## Linkage to Care Assessment

### Barriers and Challenges

#### Barriers/Challenges
- Database needed which all programs can be linked
- Transportation
- Lack of private providers in the districts for clients who are not eligible for Ryan White*
- Getting correct information at onset of reactive test results
- Clients returning for confirmatory test results

#### Barriers/Challenges
- One person assigned to cover a large region/county*
- Lack of traditional community partners*
- Need to identify non-traditional community partners to collaborate for improved services*
- Limited resources for linkage staff to follow-up on referrals to patients leaving the service area OR linking those who have fallen out of care *
- Availability of other support services
Linkage to Care Assessment

We have the results- now what?

- Assess currently funded linkage projects
- Determine what is needed for other projects
- Hold a statewide Quality Improvement Training focusing on Linkage to Care
2012 Programmatic Activities

• Funded Spring 2012
• Seamless ARTAS initiative between HIV Care and HIV Prevention (created the GIA annex)
• Contract monitors and other health district staff trained on ARTAS
• Feasibility to use CareWare or other existing database to store ARTAS data
• Peer networking with other states to determine areas for improvement
• Revise standardized linkage forms
• Created L2C video – https://dph.georgia.gov/linkage-care
Grady IDP piloted the “Lost-to-Care” component of the ARTAS intervention from 10/1/11 to 6/30/12.

Implementing linkage to HIV care and other services,
ECHPP Yr 2

- Enrolled HIV+: 153
- Linked to care w/in 90 days: 105
- Lost to follow-up: 40
- Deceased: 3
### Goals of the Georgia Test, Link, and Care Network:

1. Identify and promptly link persons who are living with HIV and not receiving care
2. To improve patient retention in HIV primary care

<table>
<thead>
<tr>
<th><strong>1. Test</strong></th>
<th><strong>2. Link</strong></th>
<th><strong>3. Treat</strong></th>
</tr>
</thead>
</table>
| - Targeted HIV testing | - Linkage Case Managers (ALCM)  
- Network Providers  
- Linkage to care tools | - Access to treatment  
- Increase retention in care  
- AIM to achieve viral suppression |

### Support for Linkage and Retention:

- Linkage Case Managers trained on ARTAS
- Create a wrap around approach to linkage services
- Create client empowerment videos
- Create strong inter-agency collaboration to facilitate communication and data sharing
- Reinforce and replicate linkage and retention best practices as identified using the “Plan Do Study Act”
What ARTAS?

- Anti-retroviral Treatment Access Study
- Individual, Multi-session, Time-limited intervention
- Link newly diagnosed clients to HIV
- Strength-based Case Management
TLC Network

• HIV Prevention
  – Four Public Health Districts
    • Clayton, Fulton, Cobb-Douglas, and DeKalb)
  – Seven ALCMs

• Ryan White (MAI)
  – Five Public Health Districts
    • Clayton, Fulton, Coastal, Albany, Augusta, Columbus
  – Six ALCMs
Each TLC Network:

- ALCM
- 2 CBOs (Traditional/Non-traditional)
- HIV Care Provider
CAPUS Specific Linkage Activities

• Re-establish ARTAS at Grady IDP
• Create a sustainable resource accessible to both consumers (client/patients) and service providers
• Establish a consortium to assist with more effective planning and a strategic approach to identifying communities in need of testing and linkage to services.
• Corrections linkages (prison and jail)
MATLC & HIV CTL

• Development of partnerships that align with the goal of promoting routine HIV testing in healthcare/clinical settings as well as testing in non-clinical settings

• Implement a test event management and planning with testing data from Evaluation Web and other data sources
MATLC and HIV CTL

• Collaborating with Surveillance
• Better identify target populations and improve programmatic activities
• Identify areas of high prevalence, new diagnosis and positivity rate
• Use of surveillance & CareWare data to monitor linkages to and retention in care for newly diagnosed and previously positives
MATLC Assessment

• Pinpointed the need for a tool to assist with and simplify the Ryan White eligibility process

• Provided feedback on the need for a mapping tool which would facilitate strategic and data-driven HIV testing and linkage efforts

• Identified the need for a “one-stop-shop” for all HIV care and prevention information
Georgia CAPUS Demonstration Project

• CAPUS (Care and Prevention in the United States) Demonstration Project
  – https://dph.georgia.gov/CAPUSProject
  – Multi-agency federal partnership:
    • CDC lead federal agency
  – Georgia awarded $2.5 million per year for 3 years
    • Funded 9/20/12 – 9/29/15
  – GA one of 8 states to receive award
    • LA, MS, NC, TN, VA, IL, MO
  – Reduce HIV/AIDS-related morbidity / mortality among racial and ethnic minorities
Georgia CAPUS Goal

- Create more efficient and more effective systems to improve:
  - HIV testing
  - Linkage to and retention in care
  - ART adherence
- Specifically targeting highest risk minority populations
Georgia CAPUS Project Components

- Metro Atlanta Testing and Linkage Consortium (MATLC)
  - Meetings
  - Trainings
- Anti-Stigma Initiative
  - Funding for community based organizations (CBOs) through RFPs
  - Anti-Stigma Group
  - Safe Space
  - MSM Symposium
  - Kaiser Speak Out Campaign
- Grant in Aid (GIA)
- Corrections testing / linkage
  - Corrections Linkage Coordinator GA DOC
  - Testing / linkage DeKalb County Jail
- Re-establish Antiretroviral Treatment Access Study (ARTAS) at Grady Infectious Disease Program (IDP)
- Healthy Steps App
- Resource Hub
Resource Hub Overview

• Georgia CAPUS Care Portal
• Go live date – September 30, 2014
• Purpose – develop statewide online resource
  – Primary resource in Georgia for assisting statewide testing, prevention and care for HIV/AIDS, and related psychosocial and social determinants of health
• Collaborative development
  – Department of Public Health
  – Health districts
  – Fulton/DeKalb
  – HIV agencies / Community Based Organizations (CBOs)
    • AID Atlanta Hotline
Resource Hub Overview (cont.)

• Overarching goals:
  – Improve HIV results, particularly among racial and ethnic minorities
  – Empowerment
  – Connected / intact system of HIV care across state
  – Decreased stigma

• Four main components:
  – Eligibility Portal
  – Mapping and Testing
  – Resource Directory
  – Medical Information
WELCOME TO GACAPUS.COM

This Resource Hub is an online tool designed to be the primary resource in Georgia for HIV/AIDS. The hub has four separate components that will assist individuals living with HIV, providers who serve individuals living with HIV, and individuals interested in learning more about HIV. The Resource Hub is a component of the Georgia CAPUS (Care and Prevention) in the United States Demonstration Project. The CAPUS project is a three-year initiative, project led by the Centers for Disease Control and Prevention (CDC) that aims to reduce HIV/AIDS morbidity and mortality among racial and ethnic minorities in the United States.
Eligibility Portal

- Online tool to help determine eligibility for Ryan White Services
  - Eligibility determined through Federal Poverty Level (FPL) calculation
  - **Final Ryan White determination made at clinic – not through portal**
- Linkage component
  - If determined eligible for RW have option to be contacted by linkage staff member
- Key objective – aid facilitation of eligibility screening
- Public / private component
- Target audience
- Rural accessibility
CAPUS ELIGIBILITY QUESTIONS – PUBLIC HUB (cont.)

A. What is your monthly household income? Valid $ amount
   B. How many people are in your household?
   C. Do you have health insurance?
      Yes: What type of insurance do you have? Select all that apply.
      No: Return to A.
CAPUS ELIGIBILITY QUESTIONS – PUBLIC HUB (cont.)

1. What is your gender?
   - Male
   - Transgender
   - Female

2. What is your age?

3. What is your ethnicity?

4. What is your race?

5. Do you know or think you are pregnant?
   - Yes / No

6. Eligibility calculation
   - Client is informed whether eligible for Ryan White services
PROCESS AFTER CLIENT DEEMED ELIGIBLE FOR RYAN WHITE SERVICES – PUBLIC HUB

1. Client is deemed eligible for Ryan White services
2. Client consents to be contacted by a Linkage Coordinator
3. Client inputs zip code or county of residency
4. Client inputs preferred and secondary method of contact
5. Client reference generation by system
CLIENT STATUS TRACKING – PRIVATE HUB

1. Client contact request is pending
2. Staff attempts to contact Client
3. Staff inputs service appointment information
4. Staff updates Client's final status
   - Service Appointment Kept
   - Refused Service Appointment
   - Unable to Reach Client
Find out your Eligibility!

**Ryan White Pre-Eligibility**

The following questions will help determine your pre-eligibility for Ryan White services. You will have to be seen at a Ryan White clinic to determine your final eligibility for Ryan White services. If you are found eligible after answering the questions, you will have the option of being contacted by a staff member in your area. This staff member works at the health district and can help you link into medical services at a Ryan White clinic.

You will be provided with information while answering the questions to help you know how to answer, or information on what you will need to have to be eligible for Ryan White services. You will have the option of printing out all of the information that was presented to you at the end of the questions.

Find out your eligibility!
Find out your Eligibility!

Are you HIV positive?

- Yes
- No
- Not sure

You will need to provide proof of your positive status. The following are documents that can provide proof of your status:

- Positive western blot result
- Medical provider diagnosis
- Presumptive diagnosis based upon lab results
- Positive outreach result
Mapping and Testing

• Tool to improve effectiveness / efficiency of testing

• Public / private component
  – Public – testing information for public access
  – Private – HIV Continuum Visualizer
Map of Testing Locations near you

Name, Location, Telephone number, and Address of HIV/AIDS Testing Centers in your neighborhood. To find one near you, drag the map to your region in Georgia and zoom in and out. Also, simply enter your address in the search bar below to find the testing centers closest to you.

ZIP/Address:

Radius: 10 mi

Search
Public Component – Mapping and Testing

• Testing Map
  – Testing locations across state of Georgia

• Testing Calendar
  – Testing locations / dates for agencies funded through the state and Fulton/DeKalb

• HIV/AIDS in your Community
  – Heat map – visual demonstration of HIV epidemic in Georgia

• Map for Providers
  – Private component

• Rural accessibility
Private Component – HIV Continuum Visualizer

- Use surveillance / care continuum data to assist with planning more efficient testing/outreach events
  - Goal – more strategic testing to yield higher positive number
- MATLC feedback
  - Linking positives to zip codes
  - Access to raw / real time data
- Variables captured:
  - Linked
  - Engaged
  - Viral Suppression
  - Late Testers
  - Prevalence
- Target audience
- Rural accessibility
Private Component – HIV Continuum Visualizer (cont.)

AIDSVu.org
Uses Surveillance data to help visualize geographic distribution of Prevalence, Linked to Care, Engaged in Care, Viral Suppression and Late Testers.

Provides HIV care Continuum Data or each zip code as you hover over it. The particular zipcode displayed here shows 953 individuals living with HIV (PV) and of those, 151 have achieved viral suppression (VS).
The visualizer has many capabilities, one useful tool is the ability for users to specify specific geographic areas to focus on. In this example, with a few clicks the user is able to look and a quintile distribution of prevalence between two counties, Cobb and Dekalb. The Darkly shaded zip codes indicate higher prevalence.
Resource Directory

- Online tool to locate services for people living with HIV/AIDS
- Collaboration with SEATEC
  - Updating Key Contacts
- Examples of categories based on location:
  - HIV medical services
  - Testing information
  - Mental health / substance abuse
  - Housing assistance
  - Food assistance
  - Serve youth
  - LGBT friendly
- Contact DPH to edit / add agency
- Target audience
- Rural accessibility
Welcome to the CAPUS Resource Directory! Please select the area of the state you would like more information on services available for people living with HIV/AIDS. Once you select the area you are interested in, you can select the category of service you want information on or look for all available services in your selected area.

You can also call the AID Atlanta hotline at 1-800-551-2728 to speak with an individual about locating services in your area.

Please select the service category you are interested in:
Medical Information

- What is HIV/AIDS?
  - What is HIV/AIDS
    - What does HIV mean?
    - How do I get it?
- HIV Prevention
  - Who is at risk for HIV?
  - How do I reduce my chances of contracting HIV?
  - PreP / PEP
- HIV Testing
  - What do I do if I think I have HIV?
  - How often should I be tested?

- Newly Diagnosed
  - What do I do if my test is positive?
- Living with HIV
  - Health and wellness
  - Co-morbidity
    - Hepatitis B
    - Hepatitis C
  - Adolescents and HIV
  - Women living with HIV
  - Homelessness
  - Mental Health

We Protect Lives.
Medical Information (cont.)

• For Providers
  – Healthcare reform – more providers seeing people living with HIV/AIDS
  – Continuing education
  – Treatment guidelines
    • Adult providers / pediatric providers
    • Hepatitis C
    • When to refer to Infectious Disease (ID) doctor

• Target audience
• Rural accessibility
Future Implications for Resource Hub

• Eligibility Portal
  – Track individuals who are not eligible for Ryan White services and enroll in private care
  – Option to contact all individuals who enter Eligibility Portal outside AID Atlanta hotline
  – More staff (private and Ryan White) connected to system
  – Determine eligibility for other services

• Mapping and Testing
  – Testing/outreach agencies enter testing dates/locations

• Resource Directory
  – Agencies update information

• Medical Information
  – More information on additional barriers to care

• Telemedicine connection

• Information in additional languages
System Demo
Find out your Eligibility!

Ryan White Pre-Eligibility

The following questions will help determine your pre-eligibility for Ryan White services. You will have to be seen at a Ryan White clinic to determine your final eligibility for Ryan White services. If you are found eligible after answering the questions, you will have the option of being contacted by a staff member in your area. This staff member works at the health district and can help you link into medical services at a Ryan White clinic.

You will be provided with information while answering the questions to help you know how to answer, or information on what you will need to have to be eligible for Ryan White services. You will have the option of printing out all of the information that was presented to you at the end of the questions.

Find out your eligibility!
Find out your Eligibility!

Ryan White Pre-Eligibility

The following questions will help determine your pre-eligibility for Ryan White services. You will have to be seen at a Ryan White clinic to determine your final eligibility. If you answer yes to these questions, you will have the option of being linked to a health district and can help you get the necessary medical care.

You will be provided with information while at the clinic on what you will need to have to be eligible for the services. More information that was presented to you at the clinic is also available online.

**Ryan White Services**

The Ryan White Program works with cities, states, and local community-based organizations to provide HIV-related services to more than half a million people each year. The program is for those who do not have sufficient health care coverage or financial resources for coping with HIV disease. Ryan White fills gaps in care not covered by these other sources. The program also offers dental services for people living with HIV/AIDS and drug assistance through the AIDS Drug Assistance Program (ADAP).

To be eligible you must:

- Be diagnosed with HIV or AIDS
- Have an income too low to pay for care
- Have no health insurance or not enough insurance to pay for the care you need

For more information on the Ryan White HIV/AIDS Program visit [http://hiv.hrsa.gov/about/](http://hiv.hrsa.gov/about/).
Find out your Eligibility!

Are you HIV positive?

- Yes
- No
- Not sure

You will need to provide proof of your positive status. The following are documents that can provide proof of your status:

- Positive western blot result
- Medical provider diagnosis
- Presumptive diagnosis based upon lab results
- Positive outreach result
Find out your Eligibility!

Do you currently live in the state of Georgia?

Yes  No  Not sure

You will need to provide one of the following to document your Georgia residency in addition to your Georgia Driver’s License or Georgia State ID:

- Copy of utility bill that is in your name and states your address
- Copy of real estate tax receipt
- 2 utility bills that show you have lived in Georgia for at least 3 months
- Copy of your lease/mortgage agreement with your name on it (sublet agreement is also acceptable)

You will also need to provide your Georgia Driver’s License or Georgia State ID. Contact your local DMV if you would like more information on obtaining a Georgia Driver’s License. Here is the link to find more information:


If you need additional assistance obtaining a Georgia driver’s license contact the following agencies:

Crossroads Community Ministries
420 Courthland St. NE Atlanta, GA 30308
404-873-7669

http://crossroadatlanta.org/renewwelcome/

Emmanuel House
1917 Hazel Aarons Drive SW Atlanta, GA 30316
404-426-6848

http://emmanuelhouse.org/

You can also call the Aid Atlanta hotline at 1-800-661-2728 to speak with someone if you need more help providing proof of being a Georgia resident.
Find out your Eligibility!

Can you provide proof of being a Georgia resident?

Yes  No

You will need to provide one of the following to document your Georgia residency in addition to a Georgia Driver’s License or Georgia State ID:

- Copy of utility bill that is in your name and states your address
- Unsure of what utility bills to use?
  - Acceptable utility bills to prove residency:
    - Gas (Georgia Natural Gas)
    - Electric (Georgia Power)
  - Landline phone bill
- Unacceptable utility bills to prove residency:
  - Cell phone bill
- Copy of your lease/mortgage agreement with your name on it (sublet agreement is also acceptable)
Find out your Eligibility!

What county do you live in? Please enter your zipcode or 'Do not know' if county is unknown:

Continue

You can call the AID Atlanta hotline at 1 800 551 2728 to speak with someone if you have any questions.
Find out your Eligibility!

What is your monthly income?

Continue

Below is a list of what’s considered “income” under Ryan White Services:

- Employment
- Child Support Payments
- Social Security Disability Income (SSDI)
- Supplemental Security Income (SSI)
- Veterans Benefits
- Unemployment Benefits
- Interest/Earned Income

You will be required to provide proof of your income and proof of no income to be eligible for Ryan White Services.

The following are acceptable documents to provide proof of your income:

- Paycheck stub for a month. For example, if you get paid weekly – you will need 4 copies; if you get paid bi-weekly – you will need 2 copies; and if you get paid monthly – you will need 1 copy.
- Signed employer statement with dates
- Tax Return
- Court Order / Copy of Check
- Social Security Award Letter
- Child Support Statements
- VA Award Letter
- Unemployment Weekly Benefit Statement

You will also be required to provide proof of having no income to be eligible for Ryan White Services. You will need to obtain a copy of your Earned Income Statement from the Georgia Department of Labor to prove you have no income. The statement must be recent. You can go to the Resource Directory to find the closest Georgia Department of Labor near you.

You can also call the AID Atlanta hotline at 1-800-451-7379 to speak with someone about how to show proof of working or not working.
Find out your Eligibility!

How many people are in your household?

Continue

The following are NOT counted as people in your household for determining Ryan White eligibility:

★ Married same-sex spouses
★ Life partner
★ Significant other
★ Legally registered Domestic Partner
★ Roommate (with no children in common)
Find out your Eligibility!

Do you have health insurance?

Yes  No

You may be eligible for Medicaid or private insurance if you do not have any insurance. You can visit [http://www.healthcare.gov](http://www.healthcare.gov) to see if you qualify for Medicaid and/or private insurance.
Find out your Eligibility!

What is your gender?

Male  Female  Transgender

Next

You will be asked some basic questions about your demographic information. This information will not affect your eligibility for Ryan White Services and the information cannot be used to identify you.
Find out your Eligibility!

What is your age?

Continue

You will be asked some basic questions about your demographic information. This information will not affect your eligibility for Ryan White Services and the information cannot be used to identify you.
Find out your Eligibility!

What is your race? Please select from the list below:

- White
- Asian
- Black or African American
- American Indian or Alaska Native
- Native Hawaiian or Other Pacific Islander
- Other

You will be asked some basic questions about your demographic information. This information will not affect your eligibility for Ryan White Services and the information cannot be used to identify you.
Find out your Eligibility!

What is your ethnicity?

- Non-Hispanic
- Hispanic

You will be asked some basic questions about your demographic information. This information will not affect your eligibility for Ryan White Services and the information cannot be used to identify you.
Find out your Eligibility!

Based on the information you provided, you may be eligible for Ryan White Services. There are many Ryan White HIV/AIDS medical care providers in the state of Georgia that can provide you free or reduced price medical services. If you give your electronic consent, you have the option to be contacted by a staff member. This individual will help you link to a Ryan White facility and start care. If you choose to be contacted by a staff member, you will be asked a few questions about your contact information. The information collected will be only used to contact you and for no additional purposes.

Agree  Decline

You can call the AID Atlanta hotline at 1-800-551-2728 to speak with someone if you have any questions.
Find out your Eligibility!

Would you like to be contacted?

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
</table>

| HIV Status | Residency | Income | Insurance | Demographics | Eligibility Result |

| Contact |

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Find out your Eligibility!

Please enter the zip code of your primary residence:

Continue

Your zip code and county will be used to locate a staff member closest to you.
Find out your Eligibility!

What is your preferred method of contact

Phone  Email  Mail

Next

Please select the method of contact you feel is the most secure and confidential.
Find out your Eligibility!

Is it okay for a staff member to leave a message at this number?

Yes  No

* We want to maintain your privacy, so please only list a number that you feel is a safe and secure line. A staff member will call you within five normal business days (Monday through Friday 8:30 AM to 5:00 PM).
Find out your Eligibility!

What is your phone number?

Continue
Find out your Eligibility!

What is your secondary method of contact in case you cannot be reached at your preferred method of contact?

Phone  Email  Mail

You can call the AID Atlanta hotline at 1-800-551-2728 to speak with someone if you have any questions.
Find out your Eligibility!

What is your email address?

Continue

We want to maintain your privacy, so please make sure you only have access to this email account. A staff member will email you within five normal business days (Monday through Friday 8:00 AM to 5:00 PM).
Find out your Eligibility!

How would you like the Linkage Coordinator to reference you when he or she contacts you?

Continue

You can give as little or as much as you want regarding your name. For example, if you are concerned with being identified, you can give just your last name or a nick name.
Find out your Eligibility!

A staff member will be contacting you shortly to help you link to care, the staff member will ask to speak or address the email or mail correspondence to the name you asked to be referenced by.

Thank you for using the Resource Hub and you are now being re-directed back to the home page

Process complete, thank you for your time

You can call the AID Atlanta hotline at 1-800-551-2728 to speak with someone if you have any questions.
Feedback

• How can the Resource Hub improve usage to rural areas?
  – Linkage
  – Marketing
  – Resources
  – Topics of concern
Questions / Comments

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