

Georgia Southern University

Digital Commons@Georgia Southern

Faculty Senate Index

Faculty Senate

Fall 2020

Wait Time

Follow this and additional works at: <https://digitalcommons.georgiasouthern.edu/faculty-senate-index>



Part of the [Higher Education Administration Commons](#)

This motion request is brought to you for free and open access by the Faculty Senate at Digital Commons@Georgia Southern. It has been accepted for inclusion in Faculty Senate Index by an authorized administrator of Digital Commons@Georgia Southern. For more information, please contact digitalcommons@georgiasouthern.edu.

Presidential Action

Georgia Southern University


Motion: The Faculty Senate at Georgia Southern University recommends a change to the time a student has from notification of being able to register for a class from the waitlist to 24 hours.

Signature: 
Patricia Holt
Faculty Senate President

Date: September 29, 2020

Recommend for:

- ☒ Approval
☐ Disapproval

Signature: 
Carl Reiber
Provost and Vice President for Academic Affairs

Date: 9/30/2020

Comments:

-
- ☒ Approve
☐ Disapprove
☐ Remand

Signature: 
Dr. Kyle Marrero
President

Date: 9/30/2020

Comments:

Senate Executive Committee Request Form

SEC via campus mail: PO Box 8033-1

E-Mail: fsoffice@georgiasouthern.edu

Standard View

Close

Motion Request

3/16/2020

SHORT TITLE:**(Please provide a short descriptive title that would be suitable for inclusion in the Senate Agenda.)**

Change the wait time for waitlist to 24 hours





MOTION(s):**(Please write out your motion in the exact form/wording on which you want the Senate to vote.)**

Change the time a student has from notification of being able to register for a class from the waitlist to 24 hours.

RATIONALE(s):**(Please explain why the motion should be considered by the Faculty Senate, remembering that the Senate does not deal with issues limited to individual colleges or administrative units. Include pertinent data and source references for information and/or language.)**

Students that are on a waitlist have 12 hours to respond to an opening in a class before losing their position on the waitlist. This seems unrealistic and can potentially hurt student success. Many of our students work off campus and/or have families. 1) Not every student is attached to the University through email 24/7. Faculty are not expected to be, so why do we expect students. 2) Additionally, students that work 12 hour shifts (medical, military, etc.) can easily miss the opportunity because they are working. We should not expect them to check their GSU email right before reporting to work and then right after work. 3) If a student has a question about the respective course or other changes that adding this course may cause, who will respond to their questions within 12 hours, especially in the evening or during the weekend? 4) For students that are involved in activities such as athletics, drama, etc, 12 hours could be while they are on the road, training, etc. A more realistic time would be 24 hours during regular business days. So if an opening occurs at 7:48 PM on a Friday, the student has until 7:48 PM on Monday at the minimum to respond.

If you have an attachment, press the button below to attach to form.

 Click here to attach a file Click here to attach a file Click here to attach a file Click here to attach a file

Submitted by:

pholt

Phone:

344-2916

E-Mail:

dmullenax@georgiasouthern.edu

Re-Enter Email:

dmullenax@georgiasouthern.edu

ACCEPTABLE USE POLICY

This site is for use exclusively by Georgia Southern University faculty, staff, and administrators. Submissions are reviewed by the SEC for relevance to the mission and business of the Faculty Senate. This site is a tool not for debate but solely for information exchange. Redundant and contentious submissions will not be accepted. Note to faculty users: Double-check your data before submitting, because the data cannot be edited afterward.

Approval

Response:

Approved



SEC Response:

9/4/2020



Added to Faculty Senate Agenda September 17th.

Senate Response:


9/17/2020





A. MOTION REQUEST ON CHANGE THE WAIT TIME FOR WAITLIST TO 24 HOURS – MORGAN & LEE Rationale: Students that are on a waitlist have 12 hours to respond to an opening in a class before losing their position on the waitlist. This seems unrealistic and can potentially hurt student success. Many of our students work off campus and/or have families. 1) Not every student is attached to the University through email 24/7. Faculty are not expected to be, so why do we expect students. 2) Additionally, students that work 12 hour shifts (medical, military, etc.) can easily miss the opportunity because they are working. We should not expect them to check their GSU email right before reporting to work and then right after work. 3) If a student has a question about the respective course or other changes that adding this course may cause, who will respond to their questions within 12 hours, especially in the evening or during the weekend? 4) For students that are involved in activities such as athletics, drama, etc, 12 hours could be while they are on the road, training, etc. A more realistic time would be 24 hours during regular business days. So if an opening occurs at 7:48 PM on a Friday, the student has until 7:48 PM on Monday at the minimum to respond. Bill Wells moved that we remove this motion from the table and discuss it at this meeting. Bill Mase seconded. This motion passed. Discussion: Finbarr Curtis (CAH) spoke in favor of the motion because of students' work hours, especially in the weekend before classes begin. He is not in favor of taking up the whole weekend, but 24 hours would help avoid penalizing students who work. Mark Hanna (PCOB) noted that we wanted further information last time and now this comes to us without further information. Was there an attempt to collect the data? Trish Holt noted that the Student Success Committee gathered data and asked for them to discuss that. Cassie Morgan (Registrar's Office) noted that some of the data, especially student preferences, would take more time to collect, but she does have some answers. The waitlist time cannot be variable. Students are notified via email, there is no text option through the system, but they do get a high rate of return via email. When considering obstacles, the Registrar's Office has only received three student complaints about not having enough time. A larger issue is that students get overridden into the course and then take a seat that was on offer through the waitlist. Any change will not burden the registrar's office because it is a simple setup. The way the waitlist is used and how many seats there are on waitlists vary by department. They have


no data on how many students were on a waitlist and didn't get a seat, but that could be set up to track. Out of 8845 sections, 1196 had a waitlist in the fall: biology, kinesiology, and psychology use waitlists the most. Waitlists ranged from 10-100 seats. Some departments create additional sections based on the waitlist. The committee would need additional time to determine if there are other solutions. Diana Botnaru (WCHP) asked if this policy disproportionately affects Armstrong students, where the waitlist used to be 24 hours and many students work long shifts overnight. Nathaniel Shank (COSM) noted that these details were part of the original Request for Information, asking why the decision was made to push this from 24 hours to 12 hours when there were competing systems in place with consolidation. Trish Holt noted that if we do not vote today, this will need to start over from the beginning. Lisa Abbot moved to end the discussion, and Christy Moore seconded. In the future, Senators should be sure to log in using the personal panelist link as opposed to the general faculty link. Forty-five senators voted in favor of ending the discussion, 10 were against, and 2 abstained. The vote to approve changing the 12-hour period to a 24-hour period to respond to a seat available notification was passed with 36 votes in favor, 13 against, and 2 abstaining.

Presidents Response:

 Click here to attach a file

 Click here to attach a file

 Click here to attach a file

 Click here to attach a file