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Live Chat with a Librarian, now via text message too

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Live chat with a librarian, now via text message too

July 16, 2010

We're excited to announce that you are now able to send us reference questions using your cell phone. Standard text messaging rates apply based on your carrier.

Here's how it works (this information is also available on our [Ask a Librarian page](#)): If you would like to send a question via text messaging using your cell phone, send the message to **246246**. In the message body, type **send askzachl question** then press the "Send" button. **question** is the question you want to ask us. Standard rates for text messaging apply. Contact your carrier for more information.

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