From the Stadium to the Boardroom: Training Student-Athletes to Write Professional Emails

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WELCOME SLU CHEERLEADING TEAM
NOVEMBER 9, 2017

6:30 pm
Room CCIC2

Daniel A. Cannon Memorial Library

Darla Asher, Serials/Instructional Services Librarian

John David Harding, Assistant Professor of Writing & Research
WRITING BETTER EMAILS

Email Etiquette-Tips for Writing Professional Emails
OPENING DISCUSSION QUESTIONS: USING INTERACTIVE WHITEBOARD

- How many of you write email on a daily or at least weekly basis? *Do you write emails to your professors or coaches?*
- Do you write an email the same way you write a text message? *How are they the same? How are they different?*
- Did you know that half of all communication in the workplace takes place digitally?
- Why is writing better emails as a college student important?
WHAT ARE THE PARTS OF AN EMAIL?

- **Subject Line:** (i.e.) “Cheer Practice Time Change”
- **Greeting:** (i.e.) “Dear_____” “Good Morning_____”
- **Pleasantry:** (i.e.) “I hope you’re well” or “I hope all is well”
- **Body:** (i.e.) ~Situation you’re writing about, benefits to recipient, or call to action by recipient
- **Closing Line:** (i.e.) “Thanks so much for helping me out with this” or “I look forward to your response”
- **Signature:** (i.e.) “Regards” or “Thanks” or “Sincerely” ~ *Plus your name and additional contact information*

**Activity**

- *Let’s look at examples of the emails you sent me prior to class and see if these parts were included in your emails*
## Do’s and Don’ts of Writing Emails

<table>
<thead>
<tr>
<th>Do’s</th>
<th>Don’ts</th>
</tr>
</thead>
<tbody>
<tr>
<td>Use a <em>professional</em> email account (not beerlover@)</td>
<td>Don’t use texting shortcuts, (LOL or OMG)</td>
</tr>
<tr>
<td>Include a good subject line (be specific)</td>
<td>Don’t use email if message is sensitive, confidential or emotional</td>
</tr>
<tr>
<td>Be polite</td>
<td>No emoticons</td>
</tr>
<tr>
<td>Include an appropriate signature</td>
<td>Don’t write in all capital letters (LOOKS LIKE YOU ARE SHOUTING!)</td>
</tr>
<tr>
<td>Keep language simple and succinct</td>
<td></td>
</tr>
<tr>
<td>Proofread before sending!</td>
<td></td>
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</tbody>
</table>
PRACTICE ACTIVITY

- Practice writing a professional email that includes all the components we covered today. Write an email to Professor Harding at john.harding@saintleo.edu. The content of your email should be asking for writing assistance or an appointment.

- Review examples in class