

7-5-2016

Library Faculty Meeting Essence Notes

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Recommended Citation

Britt, Alva, "Library Faculty Meeting Essence Notes" (2016). *Library Faculty Meetings Essence Notes*. 45.
<https://digitalcommons.georgiasouthern.edu/lib-fac-minutes/45>

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Library Faculty Meeting
July 5, 2016
Essence Notes

Attending: Bede Mitchell, Clement Lau, Rebecca Ziegler, Lisa Smith, Tony Ard, David Lowder, Ruth Baker, Bob Fernekes, Jessica Minihan, Jessica Garner, Lili Li, Fred Smith, Debra Skinner, Lori Gwinnett, Paolo Gujilde, Jeff Mortimore, Jocelyn Poole, Kay Coates, Alva Britt.

Consent Agenda: Final recommendations for enabling or disabling databases trialed in Discover during May and June 2016. Approved with no revisions. (Attachment A)

Primo Demonstration: David will present a demo at the August or September meeting.

Institutional Effectiveness Plan Update - (Mitchell and Lau): The draft of the FY2015-2016 Institutional Effectiveness Plan was presented for review and for revisions to be made prior to its submission by Friday, July 15. Bede and Clement will revise the draft to incorporate the suggestions voiced during the meeting and will share with the faculty for feedback before finalizing and submitting on July 15. Direct any additional comments to them.

Goal 1, Objective 1: Jocelyn reported that the section is to be updated by the Information Systems Department by Friday, July 8.

Objective 2: (Relates to the LibQUAL+ Affect of Service areas such as are staff well trained, courteous, motivated to assist me, etc.) Although the overall results were good, a comparison by Clement of the 2013 and the 2016 Libqual+ Surveys reflect a slight drop in three categories: "Giving users individual attention", Willingness to help users", and Dependability in handling user's service problems". He suggested that addressing these three areas to improve customer service would be reasonable commitments for the Action Plan. Jeff agreed and suggested identifying specific actions plans going into the next two years in an effort to improve our next LibQUAL+ results. The IE Plan findings and data analysis include all three categories (Affect of Service, Information Control, Library as Place), so the Action Plan should state all of our efforts to be made in order to satisfy patrons needs, and then carry the Action Plan commitments forward as part of the objectives of the FY17 plan.

Goal 2, Objective 1: Action plan suggested: Establish directions and procedures for identifying what resources we don't have that faculty need. This will be a major part of our initiative to obtain academic department feedback regarding priorities for collection additions, retention, and reductions when necessary.

Objective 2: Jessica M. will submit up-to-date pricing information for the two titles in question. Also to be considered is the number of requests and the cost per article versus cost of subscription.

Objective 3: David suggested referring to the library's "web presence" instead of "website."

Objective 4: Paolo reported that it will be important to identify and establish organizing strategies over the next few years for assessing the Demand-Driven-Acquisitions plan. A draft should be ready to submit for the report by the first of next week.

Objective 5: Again, it will be useful for us to show per-transaction cost of interlibrary loan due to high cost of articles. For this objective, we have the interlibrary loan data from this past year but the GALILEO Office is unable to help us obtain the necessary lending data from GIL Express. David will work with Fred to see if GIL Express data can be pulled from archive of email notifications sent to patrons when their requests are available to be picked up.

Objective 6: Action Plan - To find new and more effective means of annually gathering feedback regarding our online tutorials and subject guides (most of which are LibGuides). Jeff will follow up on providing module survey pop ups. He also suggested some type of follow-up for classes who received instruction on the guide. Paolo will see about embedding a survey in LibGuides. Jocelyn suggested doing surveys during one on one consultations with students.

Goal 3, Objective 1: Action Plan: Focus on the three categories where our performance ratings dropped somewhat - "A comfortable and inviting location", "A getaway for study, learning, or research," and "Community space for group learning and group study."

Bede reported that he submitted an article to the GeorgeAnne on how the library is dealing with the responses received from the LibQUAL+ Survey. The article has not been published yet. A similar summary was also send out via GSFAC.

Interdepartmental Work Team Reports:

Systems: David report that the library has acquired several of the mobile charging stations. Please send suggestions as to where they should be located to David.

Department Reports:

Access: Fred reported that Ms. Crystal Walters has been hired to fill the vacancy created when Chelsea Faircloth accepted a position in C&RS. He also reported that new GIL Express rules regarding overdue loans will go into effect this week.

Faculty Senate Report: Jessica reported on the agenda items of the June 7th meeting.

- Steve Burrell's resignation effective June 24.
- Office of Graduate Studies is being reorganized and the dean position will reclassified as a director.
- President Jaimie Hebert to begin July 1
- New academic building on schedule
- Writing Center will move to the library at the end of July.
- Library needs more stable funding

Next Meeting: August 1st, 3:00 PM

Following are final recommendations for enabling or disabling databases trialed in Discover during May and June 2016. Recommendations are informed by liaisons' survey feedback and ILL's evaluation of the likelihood that requests originating from these databases reasonably could be fulfilled.

ClinicalTrials.gov

- 100% of liaisons in favor of enabling

Recommendation: ENABLE

Dar Al Mandumah

- 100% of liaisons in favor of disabling

Recommendation: DISABLE

First Research

- 75% of liaisons in favor of disabling
- No weighted votes

Recommendation: DISABLE

Orlando: Women's Writing in the British Isles

- 75% of liaisons in favor of disabling
- One weighted vote in favor of enabling
- Content cannot be delivered

Recommendation: DISABLE

Teen Health & Wellness

- 87.5% of liaisons in favor of disabling

Recommendation: DISABLE

Women Writers Online

- 62.5% of liaisons in favor of disabling
- One weighted vote in favor of enabling
- Content cannot be delivered

Recommendation: DISABLE

Classiques Garnier Numérique

- 87.5% of liaisons in favor of disabling
- Two of three weighted votes (66.7%) in favor of disabling

Recommendation: DISABLE

University Publishing Online

- 75% of liaisons in favor of enabling
- Two weighted votes in favor of enabling

Recommendation: ENABLE

Choice Reviews Online

- 100% of liaisons in favor of enabling
- Two weighted votes in favor of enabling

Recommendation: ENABLE

Nukat

- 100% of liaisons in favor of disabling
- One weighted vote in favor of disabling

Recommendation: DISABLE

Latin American Periodicals Tables of Contents

- 87.5% of liaisons in favor of enabling
- Three weighted votes in favor of enabling

Recommendation: ENABLE

JoVE Science Education Database

Recommendation: DISABLE

- **87.5% of liaisons support disabling**
- **No weighted votes**

ORBi

Recommendation: ENABLE

- **100% of liaisons in favor of enabling**
- **One weighted vote in favor of enabling**

Shamaa

Recommendation: DISABLE

- **62.5% of liaisons in favor of disabling**
- **No weighted votes**

Digital Library of the Caribbean

Recommendation: ENABLE

- **100% of liaisons in favor of enabling**
- **Three weighted votes in favor of enabling**

Intelecom Video Library

Recommendation: DISABLE

- **50% of liaisons in favor of enabling**
- **One weighted vote in favor of enabling**
- **Content cannot be delivered**