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### Guides by the Side: The Role of Technical Services in Information Literacy Instruction

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# Guides by the Side: The Role of Technical Services in Information Literacy Instruction

Jeffrey M. Mortimore  
Discovery Services & Data Curation Librarian

Ruth L. Baker  
Learning Commons Librarian



# Agenda

- ◇ Re-Framing Instruction – A Tale of Two Universities
  - ◇ Physician Assistant program at South University, Savannah
  - ◇ Transforming Subject Guides at Georgia Southern University
- ◇ ACRL Framework for Information Literacy – Ramifications for Discovery, Delivery, & Mediation
- ◇ Technical Services in Service of Instruction – Example Initiatives
  - ◇ Resource guides (reference resources, newspapers, & ETDs)
  - ◇ Database assets
  - ◇ FAQs
  - ◇ Content mapping & centralized management
  - ◇ Troubleshooting & enhancement support
- ◇ Public Services – Closing the Loop
- ◇ Observations & Next Steps

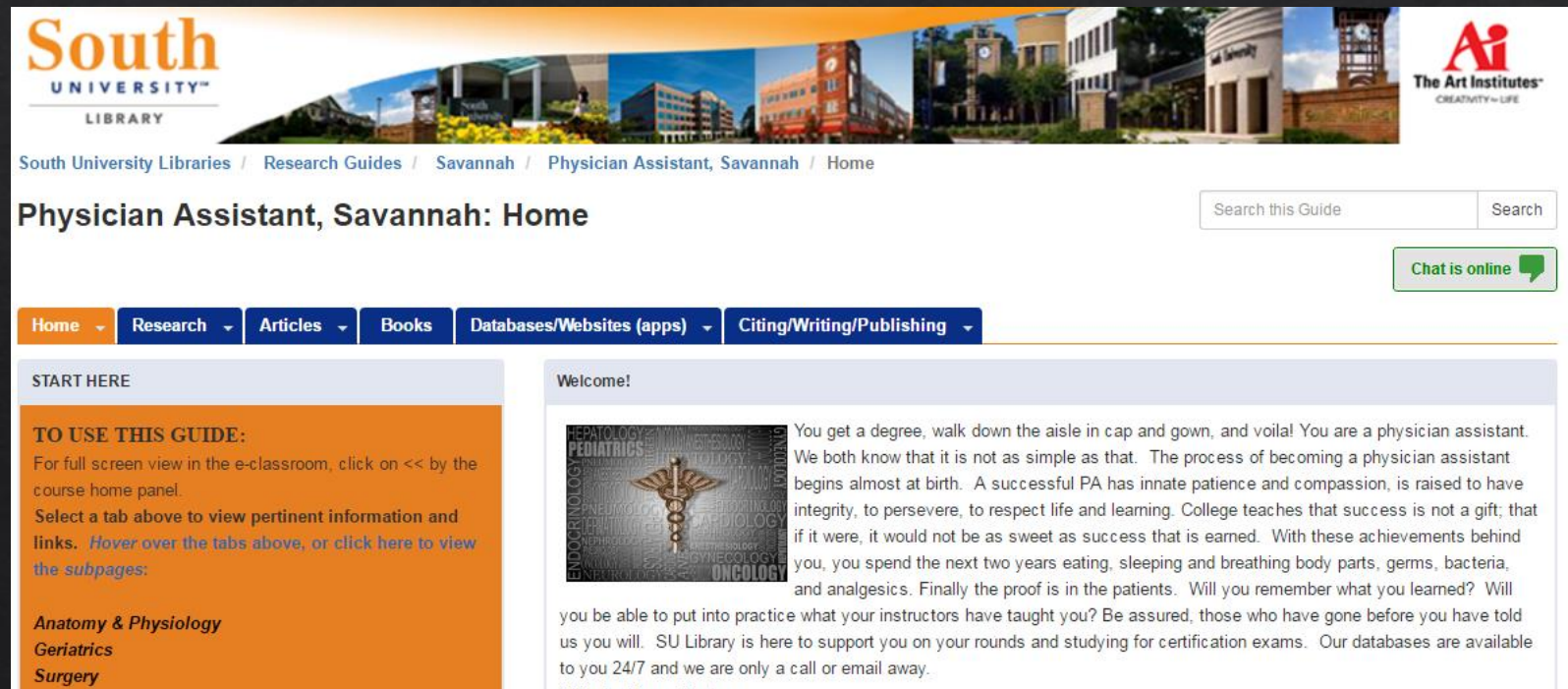


# Reframing Instruction – A Tale of Two Universities

## South University

- ◇ Spring 2015 – Physician Assistant (PA) program collaboration.
- ◇ PA guide took a “traditional” resource-type orientation.
- ◇ PA faculty didn’t like the layout or content, and requested that the guide be revised.
- ◇ Why...?

“We don’t need all this stuff because we are training PAs. Stop giving our students what they don’t need and make it easier to use.”



**South UNIVERSITY LIBRARY**

South University Libraries / Research Guides / Savannah / Physician Assistant, Savannah / Home

**Physician Assistant, Savannah: Home**

Search this Guide Search

Chat is online

Home Research Articles Books Databases/Websites (apps) Citing/Writing/Publishing

**START HERE**

**TO USE THIS GUIDE:**  
For full screen view in the e-classroom, click on << by the course home panel.  
Select a tab above to view pertinent information and links. *Hover over the tabs above, or click here to view the subpages:*

**Anatomy & Physiology**  
**Geriatrics**  
**Surgery**

**Welcome!**

You get a degree, walk down the aisle in cap and gown, and voila! You are a physician assistant. We both know that it is not as simple as that. The process of becoming a physician assistant begins almost at birth. A successful PA has innate patience and compassion, is raised to have integrity, to persevere, to respect life and learning. College teaches that success is not a gift, that if it were, it would not be as sweet as success that is earned. With these achievements behind you, you spend the next two years eating, sleeping and breathing body parts, germs, bacteria, and analgesics. Finally the proof is in the patients. Will you remember what you learned? Will you be able to put into practice what your instructors have taught you? Be assured, those who have gone before you have told us you will. SU Library is here to support you on your rounds and studying for certification exams. Our databases are available to you 24/7 and we are only a call or email away.

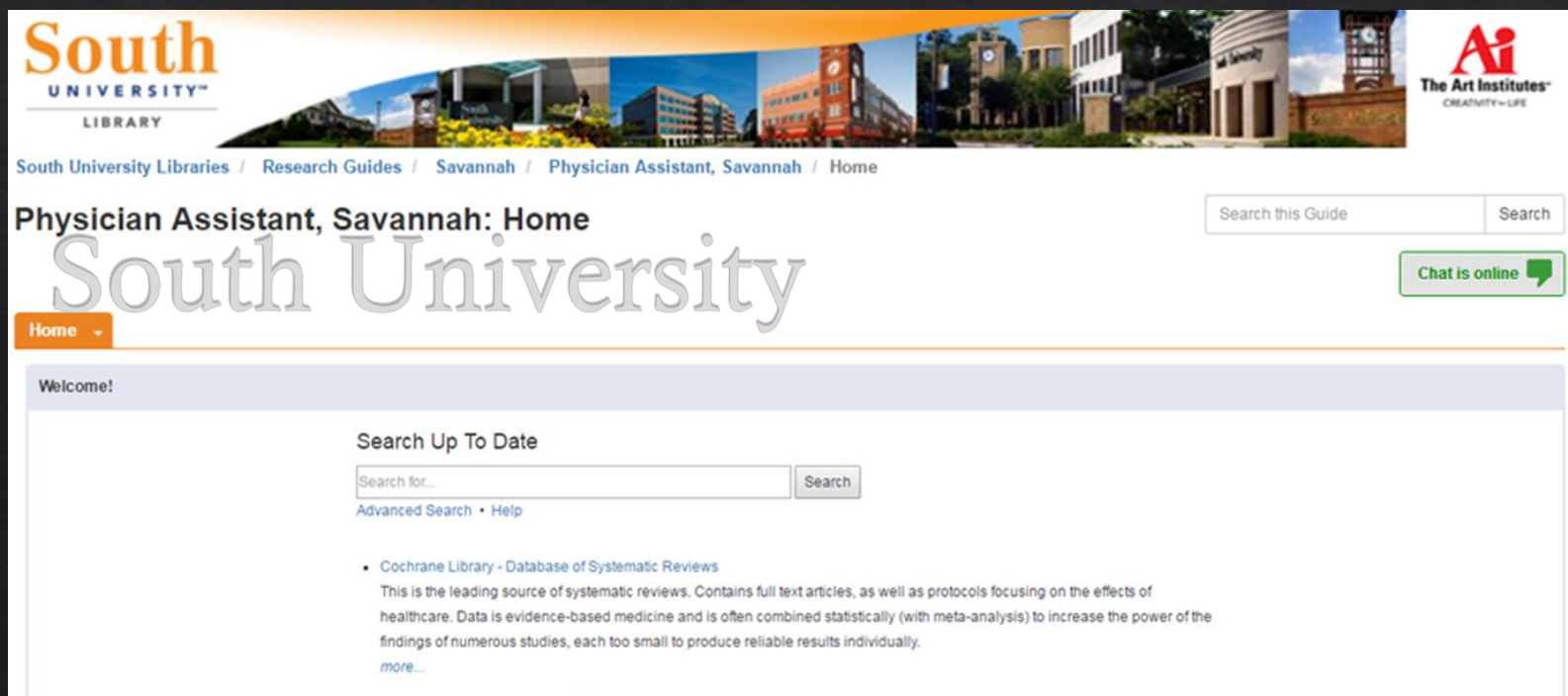


# Reframing Instruction – A Tale of Two Universities

## South University cont'd

- ◇ Mediation and Instructional needs:
  - ◇ A research guide that models clinical practice.
  - ◇ Instruction on *how authority is constructed in the field* and *clinically-based strategic exploration*.

To accomplish this, a draft guide was prepared with one tab. The PA faculty loved it; the librarians got spooked...



The screenshot shows the South University Library website. At the top left is the South University Library logo. To the right is a banner image of university buildings. Further right is the logo for The Art Institutes, with the tagline 'CREATIVITY=LIFE'. Below the banner is a navigation menu with links: South University Libraries / Research Guides / Savannah / Physician Assistant, Savannah / Home. The main heading reads 'Physician Assistant, Savannah: Home' and 'South University'. There is a search box labeled 'Search this Guide' and a 'Search' button. A 'Chat is online' button is also visible. Below the heading is a 'Home' dropdown menu. The main content area starts with 'Welcome!' and a search section titled 'Search Up To Date'. It includes a search input field, a 'Search' button, and links for 'Advanced Search' and 'Help'. A list of featured resources begins with 'Cochrane Library - Database of Systematic Reviews', followed by a description of the database and a 'more...' link.

# Reframing Instruction – Georgia Southern

- Like South University, our subject guides have had a ‘traditional’ resource-type orientation, reflecting the ‘mindset’ of the librarians and organization of traditional academic libraries.
- Usage of our subject guides has not impressive overall, except after classes in which guides were used as teaching platforms.

The screenshot shows the homepage of the Anthropology LibGuide. At the top, there is a blue header with the Georgia Southern University logo on the left and the text 'ZACH S. HENDERSON LIBRARY' on the right. Below the header, a breadcrumb trail reads 'Zach S. Henderson Library / LibGuides / Anthropology / Home'. The main title is 'Anthropology: Home' with a search box to its right. A subtitle states 'A guide to Anthropology resources and research strategies in the Zach S. Henderson Library.' Below this is a navigation menu with tabs for 'Home', 'Reference Sources', 'Books', 'Articles', 'Other Resources', 'Evaluating Information', 'Library Services', 'Citing Sources', and 'Feedback'. The 'Home' tab is selected. The main content area is divided into three columns. The left column, titled 'Welcome to the Zach S. Henderson Library!', features a photo of a building and the heading 'What Can I Find Here?'. The middle column, titled 'What is Anthropology?', contains a quote from the American Anthropological Association and a list of sub-fields: Sociocultural Anthropology and Biological (or Physical) Anthropology. The right column, titled 'New York Times Online', features a 'New Resource: The New York Times Online' announcement dated June 30, 2015.



# Reframing Instruction – Georgia Southern

- To address gaps in student learning, specifically scholarly vs. popular sources, we experimented with transforming our approach and creating a few assignment-specific guides

- Instruction was aligned with the frame “*authority is constructed and contextual*” in the social sciences, particularly in the field of anthropology, with strategic exploration.

*This guide was used first as a flipped assignment, followed by f2f review and scaffolded learning*

**GEORGIA SOUTHERN UNIVERSITY** ZACH S. HENDERSON LIBRARY

Zach S. Henderson Library / LibGuides / Anth 2130: Anthropological Inquiry / Step 1-Types of Periodicals Assignment

Anth 2130: Anthropological Inquiry: Step 1-Types of Periodicals Assignment

Step 1-Types of Periodicals Assignment | Step 2-Comparison of Types | Step 3-Examples | Step 4-Types of Periodicals Worksheet | Find Online Articles

### Introduction

This guide will familiarize you with the types of publications you will find in college and university libraries, first in print and later online.

Specifically we will look at **scholarly journals, trade journals and popular magazines--and how they differ**. Mainly, we want you to think about what makes a source **appropriate** for a college paper or presentation.

[Here's what you need to do BEFORE CLASS:](#)

- Review the materials in this guide:
  - [view the criteria for popular, trade and scholarly publications \(step #2\)](#)
  - [watch the slide show on scholarly vs](#)

### Scholarly, Trade and Popular Periodicals

What's the Difference? There are 3 main types of periodicals you will find in college libraries:

- Scholarly Journals (e.g., International Journal of Middle East Studies)
- Trade Journals ( e.g., Advertising Age)
- Popular periodicals (e.g., Time, Discover)

Still not sure what "periodical" means? (view the scholarly vs.popular tutorial below):

Take a look at "Step 2-Comparison of Types" (click on the tab at the top of the screen)--you may notice that it bears a striking resemblance to the CRAAP Test...not familiar with CRAAP criteria? take a look at the CRAAP Test document below

### Scholarly vs. Popular

[CRAAP Test](#)



## Framework for Information Literacy – Ramifications for Discovery, Delivery, & Mediation

- ◆ It takes two... Technical and Public Services Librarians recognized an opportunity to “break down the silos,” and collaborate fully in mediating resources pursuant to delivering public services in a ‘frameworky’ way.
- ◆ We are focusing on domain-appropriate mediation aligned to the “communities of learning” we support.
- ◆ Content-related strategies include:
  - ◆ Re-packaging and re-purposing content to be maximally adaptable to domain-specific needs.
  - ◆ Streamlining creation and maintenance of content for this purpose.
- ◆ Closing the loop on content development and troubleshooting support through centralized mapping and asset management

# Technical Services in Service of Instruction – Resource Guides



Zach S. Henderson Library / LibGuides / Reference Resources / Accounting

PLEASE HELP US BY TAKING A SHORT SURVEY.

## Reference Resources

Find reference databases; print and electronic encyclopedias, dictionaries, and handbooks; and additional reference tools.

- Accounting
- Africana Studies
- Anthropology
- Apparel Design & Fashion Merchandising
- Art
- Biology
- Business
- Chemistry
- Child & Family Development
- Civil Engineering & Construction Management
- Communications

## Accounting

### Reference Databases

- Accounting Research Manager **Best Bet**  
Expert analysis and primary source data, accounting, auditing, government and SEC information (*more...*).
- IntelliConnect **Best Bet**  
Business and finance information, formerly CCH Internet Research Network: Tax & Business and Finance (*more...*).
- RIA Checkpoint **Best Bet**  
Tax research and calculators (*more...*).
- Cabell's Directory of Publishing Opportunities  
Directory, scholarly journals, publication guidelines, acceptance rates, metrics (*more...*).
- Gale Virtual Reference Library  
Encyclopedias, reference, all subjects (*more...*).
- Hoover's Online  
Company profiles, public and private (*more...*).
- Occupational Outlook Handbook

Search this Guide

Technical Services maintains databases and ebooks, Public Services maintains print books and websites.

### Reference Ebooks - Book Assets

- 21st Century Anthropology: A Reference Handbook** by H. James Birx  
Call Number: GN25 .A144 2010eb (Online)  
ISBN: 9781412979283  
Publication Date: 2010-01-01  
Handbook, anthropology
- 21st Century Economics: A Reference Handbook** by Rhona C. Free (Editor)  
Call Number: HB171 .A19 2010eb (Online)  
ISBN: 9781412961424  
Publication Date: 2010-05-14  
Handbook, economics
- 21st Century Management: A Reference Handbook** by Charles Wankel (Editor)  
Call Number: HD30.4 .A16 2008eb (Online)  
ISBN: 9781412949729  
Publication Date: 2007-12-17  
Handbook, management
- 21st Century Sociology** by Clifton D. Bryant (Editor); Dennis L. Peck (Editor)  
Call Number: HM585 .A13 2007eb (Online)  
ISBN: 9781412916080  
Publication Date: 2006-11-17

### Reference Ebooks - Link Assets

- 21st Century Anthropology: A Reference Handbook, anthropology
- 21st Century Economics: A Reference Handbook, economics
- 21st Century Management: A Reference Handbook, management
- 21st Century Sociology: A Reference Handbook, sociology
- Addiction: A Reference Encyclopedia  
Encyclopedia, alcoholism, drug abuse, drug addiction
- African American Almanac  
Almanac, African American, american literature
- American History Through Literature, 1820-1870  
Handbook, United States, literature
- American Masculinities: A Historical Encyclopedia  
Encyclopedia, United States, masculinity
- American Medical Association Complete Medical Encyclopedia  
Encyclopedia, medicine
- Archaeology in America : An Encyclopedia, Volumes 1-4  
Encyclopedia, archaeology, historic sites
- Ashgate Companion to Contemporary Philosophy of Physics  
Handbook, physics, philosophy

ebooks are curated by Technical Services and can be mapped to any guide via shared "Template" guide.

# Technical Services in Service of Instruction – Resource Guides

**GEORGIA SOUTHERN UNIVERSITY**  
ZACH S. HENDERSON LIBRARY

Zach S. Henderson Library / LibGuides / Newspapers at Georgia Southern / Popular Newspapers

## Newspapers at Georgia Southern: Popular Newspapers

Databases and Online resources for finding current and historical newspapers

[Start Here](#) | [Popular Newspapers](#) | [Current Newspapers By Geographic Location](#) | [Georgia Historical Newspapers](#)

Technical and Public Services maintain an array of newspaper assets in various formats that can be mapped for different applications.

**Athens Historic Newspapers Archive**

Full Text Archive

- Athens Historic Newspapers Archive (via GALILEO)
- Historical newspapers, Athens, GA.
- more...

Archived Newspapers

- Athenian (Athens, GA)
- Athens Herald (Athens, GA)
- Clarke County Courier (Athens, GA)
- Southern/Athens Banner (Athens, GA)
- Southern Watchman (Athens, GA)
- Southern Whig/Southern Herald (Athens, GA)

Sort Link Group  
Add / Reorder

Sep 15, 2016

The Popular Newspapers page has links to Quick Start Guides for popular or high-profile newspapers in the U.S. and selected International newspapers.

### How to Find Popular Newspapers

To access these Popular (or high-profile) Newspapers, click on the link for the Quick Start guide for each title.

You will see a page with details (including links) to locate the title at Georgia Southern (Full Text Databases, Print & Microform Holdings, and Indexes & Websites).

For additional titles, such as newspapers in the Center for Research Libraries, also check out the Selected Databases list on the [Start Here](#) page.

### Popular Newspapers-Quick Start Guides

- [Atlanta Journal-Constitution \(Quick Start Guide\)](#)  
Find print and electronic full text of the Atlanta Journal-Constitution in the library collection and online.
- [Boston Globe \(Quick Start Guide\)](#)  
Find print and electronic full text of the Boston Globe in the library collection and online.
- [Chicago Tribune \(Quick Start Guide\)](#)  
Find print and electronic full text of the Chicago Tribune in the library collection and online.
- [Christian Science Monitor \(Quick Start Guide\)](#)  
Find both print and electronic full text of the Christian Science Monitor in the library collection and online.
- [Denver Post \(Quick Start Guide\)](#)  
Find print and electronic full text of the Denver Post in the library collection and online.
- [Die Zeit \(Quick Start Guide\)](#)  
Find print and electronic full text of Die Zeit in the library collection and online.

**GEORGIA SOUTHERN UNIVERSITY**  
ZACH S. HENDERSON LIBRARY / LibAnswers

## Q. Atlanta Journal-Constitution - Quick Start Guide

Find print and electronic full text of the Atlanta Journal-Constitution in the library collection and online.

Ask Another Question | Type your question | Search | Browse: All Groups Topics

Answered By: eTeam Support | Jan 21, 2016 | 68

Full Text Databases

- Atlanta Journal-Constitution (via LexisNexis Academic) (via GALILEO)  
Available 1991 to present.
- Atlanta Journal-Constitution (via News & Newspapers (ProQuest))  
Available 1868 to 1984.

Print & Microform Holdings

Recent print copies retained at Circulation Desk until microfilm is available.

- Atlanta Journal-Constitution (Print & Microform)  
Available from 1991. Online records for microform holdings.



# Technical Services in Service of Instruction – Database Assets

**GEORGIA SOUTHERN UNIVERSITY**  
**ZACH S. HENDERSON LIBRARY**

Zach S. Henderson Library / LibGuides / All Henderson Library Databases (including GALILEO)

## All Henderson Library Databases (including GALILEO)

Find the best library databases for your research.

332 DATABASES Search for Databases Go

All Subjects All Database Types All Vendors / Providers

All A B C D E F G H I J K L M N O P Q R S T U V W X Y Z #

**332 Databases found**

**A**

**A-Z Electronic Journal List (at Henderson Library)**  
Alphabetical list of electronic journals with available full-text from GALILEO and Henderson Library.

**ABI/INFORM Collection (ProQuest)**  
Articles, business and management (*more...*).

### Recommended Online Reference Databases

Note: For off-campus access, you will need to log in with your library credentials.

- Academic Search Complete** GALILEO  
Articles, some peer-reviewed, all topics (*more...*).
- Communication & Mass Media Complete** GALILEO  
Research articles; author information (*more...*).
- Credo Reference**  
Encyclopedias, reference, all subjects (*more...*).

### POLS Article Databases

- A-Z Electronic Journal List (at Henderson Library)
- Academic Search Complete
- America: History & Life with Full Text
- Baldy Editorial Cartoons: The Clifford H. Baldowski Collection
- Center for Research Libraries (CRL) Online Catalog
- Civil Rights Digital Library
- CQ Researcher (Plus Archive) **Best Bet**
- Current Contents Connect (at Web of Science)
- Data Citation Index (at Web of Science)
- Directory of Open Access Journals (DOAJ)
- Inter-University Consortium for Political and Social Research (ICPSR)
- JSTOR **Best Bet**
- Legal Collection
- LexisNexis Academic **Best Bet**
- Opposing Viewpoints in Context
- Peace Research Abstracts
- Project Muse **Best Bet**
- Project Congressional **Best Bet**
- Readers' Guide Full Text (at Web of Science)
- Shepard's Citations (LexisNexis Academic)
- Social Sciences Citation Index (at Web of Science)
- Wiley Online Library **Best Bet**

View More Results

### Articles & Databases@GALILEO

Accounting Short List Go

Accounting Long List Go

- Accounting Long List**
- A-Z Electronic Journal List (at Henderson Library)
- Academic Search Complete
- Accounting Research Manager
- Accounting, Tax & Banking Collection (ProQuest)
- Business Source Complete
- Business Source Complete (Business Searching Interface)
- Cabel's Directory of Publishing Opportunities
- Center for Research Libraries (CRL) Online Catalog
- Digital Commons @ Georgia Southern
- Directory of Open Access Journals (DOAJ)
- Dissertations and Theses Global (ProQuest)
- eBooks on EBSCOhost (formerly NetLibrary)
- eLibrary (ProQuest)
- Electronic Books (at OCLC)
- Emerald Insight
- Federal and State Cases (LexisNexis Academic)
- Federal Statutes, Codes, and Regulations (LexisNexis Academic)
- Films on Demand
- Flipster

Database list and assets provide greater control over access, description, filtering, mapping, and presentation.

# Technical Services in Service of Instruction – Database Assets

**GEORGIA SOUTHERN UNIVERSITY**  
ZACH S. HENDERSON LIBRARY

Subject assignments and database types are locally developed.

332 DATABASES

All Subjects | All Database Types | All Vendors / Providers

332 Databases found

A-Z Electronic Journal List (at Henderson Library)

ABI/INFORM Collection (ProQuest)

American Doctoral Dissertations, 1933-1955

American FactFinder (U.S. Census Bureau)

American Memory (The Library of Congress)

ArticleFirst (magazines/journals)

Arts of the United States

ArXiv.org

**GEORGIA SOUTHERN UNIVERSITY**  
ZACH S. HENDERSON LIBRARY / LibAnswers

Q. OverDrive @ Georgia Southern - Product Description

Answers By: eTeam Support

**OverDrive @ Georgia Southern**

OverDrive @ Georgia Southern allows you to browse and read or listen to popular eBooks and audiobooks directly on your computer or mobile device.

- Use OverDrive @ Georgia Southern on Your Computer
- Use OverDrive @ Georgia Southern on Your Mobile Device

Database descriptions are support FAQs on LibAnswers.

# Technical Services in Service of Instruction – FAQs

**GEORGIA SOUTHERN UNIVERSITY**  
Zach S. Henderson Library / LibAnswers

## Library Resources - FAQ

Find answers to common questions about the library's databases and resources.

381 Answers | Type your question | Search | Browse: All Groups Topics

**Popular** | Recent

- New York Times Online - Access and Account Setup**  
Provides instructions for accessing the New York Times Online  
Last Updated: May 24, 2016 | Topics: New York Times Account Setup Databases - Basic Information | Views: 532
- Discover @ Georgia Southern - Overview**  
Provides an overview of Discover and guidance on how to use it effectively.  
Last Updated: May 24, 2016 | Topics: Discover @ Georgia Southern Databases - Basic Information | Views: 234
- OverDrive @ Georgia Southern - Product Description and Access**  
Describes the OverDrive @ Georgia Southern...  
Last Updated: May 24, 2016 | Topics: OverDrive @ Georgia Southern

**GEORGIA SOUTHERN UNIVERSITY**  
Zach S. Henderson Library / LibAnswers

### Q. Finding and Using GALILEO Resources at Georgia Southern

Provides basic information about how to find and use GALILEO resources available through the Henderson Library.

Ask Another Question | Type your question | Search | Browse: All Groups Topics

Answered By: eTeam Support | Sep 10, 2016 | 17

**Georgia's Virtual Library GALILEO**  
An Initiative of the University System of Georgia

What is GALILEO?  
GALILEO stands for Georgia Library Learning Online, an initiative of the Board of Regents of the University System of Georgia. GALILEO is an online collection of website.

**GEORGIA SOUTHERN UNIVERSITY**  
Zach S. Henderson Library / LibAnswers

### Q. Off-Campus Access to Library Resources

Provides information about accessing the library's electronic resources from off-campus (including ebooks, articles, video, music, and more).

Ask Another Question | Type your question | Search | Browse: All Groups Topics

Answered By: eTeam Support | Sep 10, 2016 | 39

Due to copyright and licensing restrictions, off-campus access to the majority of the library's electronic resources is limited to Georgia Southern University students, faculty, and staff.

To access the library's resources off-campus, you may be prompted to log into the resource using your MyGS username and password using the library's EZProxy Login form. When the form appears, enter your MyGS username and password and click **Submit**.

**1. Enter your MyGS username and password (do not include @georgiasouthern.edu).**

**EZProxy Login**

FAQ posts streamline support and can be deployed anywhere.



# Technical Services in Service of Instruction – Content Mapping & Centralized Management

## A-Z Database List ?

Databases Settings

Add Databases here to populate your public A-Z Database page and for guide authors to add to guides.  
Edits affect all mapped versions (except customized fields).  
Deleting here deletes all mapped versions.

[+ Add Database](#) [Preview A-Z List](#) [Import / Update Databases](#)

Name / Keywords  Desc. / More Info  URL  Internal Note

Subjects  Types  Vendors  Permitted Uses  Hidden

New / Trial / Popular  [Filter](#) (clear)

Showing 1 to 25 of 49 entries

ID	Name	Description	Subjects	Hidden	New / Trial / Popular	Internal Note	Map Ct.
23070210	<a href="#">ABI/INFORM Collection (ProQuest)</a>	Articles, business and management (more...) URL: <a href="http://search.proquest.com/abicomplete">http://search.proquest.com/abicomplete</a>	Business Education Educational Leadership <b>Best Bet</b> Teaching & Learning <b>Best Bet</b>				0
23070219	<a href="#">Accounting, Tax &amp; Banking Collection (ProQuest)</a>	Accounting and Tax: articles, peer-reviewed (more...) URL: <a href="http://search.proquest.com/accountingtaxbank">http://search.proquest.com/accountingtaxbank</a>	Finance Economics Accounting <b>Best Bet</b>				0

Database, link, and widget assets are centrally maintained by Technical Services. Public Services performs local customizations.

## TEMPLATE: Discover Boxes

If you want to make changes to these pages (tabs) or boxes, be sure to click the box to MAKE/CREATE A COPY... However, if you LINK to the box or page, it will be updated automatically when the template is changed

Last Updated: Sep 21, 2016 4:37 PM | Type: Template Guide | URL: <http://georgiasouthern.libguides.com/template>

Subjects: [none] | Tags: [none]

Home - Reference Resources - Books - Articles - Other Resources - Library Services - Citing Sources - Feedback - Credo Modules +

PAGE URL: <http://georgiasouthern.libguides.com/ic.php?g=356967&p=2409540> | PAGE - LAYOUT -

[Add Top Box](#)

### Discover — General Search

DISCOVER articles, books, media and more...

Search for...

Catalog Search  Online (Full Text) Only  Scholarly/Peer-Reviewed

[Advanced Search](#) • [Help](#)

[Add / Reorder](#)

Aug 23, 2016

### Discover Search Forms

Due to element ID duplication, EBSCO Search Box Builder forms tend to misbehave when more than one form appears on the same page. The eTeam intends to build more reliable forms in the long term; however, for the time being, please plan to deploy only one form per page in the LibGuides.

Contact the eTeam at [eteam@georgiasouthern.edu](mailto:eteam@georgiasouthern.edu) if you'd like to develop a custom Discover search form for one or more of your guides.

[Add / Reorder](#)

Aug 5, 2015

### Discover — Discipline Search

DISCOVER — Discipline Search

### Learn to Use Discover--Watch This Video

[best viewed on YouTube]

# Technical Services in Service of Instruction – Content Mapping & Centralized Management

**TEMPLATE: Newspapers**

If you want to make changes to these pages (tabs) or boxes, be sure to click the box to MAKE/CREATE A COPY. However, if you LINK to the box or page, it will be updated automatically when the template is changed

Last Updated: Sep 21, 2016 4:37 PM | Type: Template Guide | URL: <http://georgiasouthern.libguides.com/template>

Subjects: [none] | Tags: [none]

Home | Reference Resources | Books | Articles | Other Resources | Library Services | Citing Sources | Feedback | Credo Modules

PAGE URL: <http://georgiasouthern.libguides.com/c.php?g=356967&p=3030486> | PAGE | LAYOUT

**Atlanta Journal-Constitution**

Full Text Databases

- Atlanta Journal-Constitution (via LexisNexis Academic) Available 1991 to present.
- Atlanta Journal-Constitution (via News & Newspapers (ProQuest)) Available 1868 to 1984.

Sort Link Group

Print & Microform Holdings

Recent print copies retained at Circulation Desk until microfilm is available.

**Athens Historic Newspapers Archive**

Full Text Archive

- Athens Historic Newspapers Archive Historical newspapers, Athens, GA. [more...](#)

Archived Newspapers

- Athenian (Athens, GA)
- Athens Herald (Athens, GA)
- Clarke County Courier (Athens, GA)
- Southern/Athens Banner (Athens, GA)

**Newspaper Quick Start Guide Links**

- Atlanta Journal-Constitution (Quick Start Guide) Find print and electronic full text of the Atlanta Constitution in the library collection and online.
- Boston Globe (Quick Start Guide) Find print and electronic full text of the Boston Globe in the library collection and online.
- Chicago Tribune (Quick Start Guide) Find print and electronic full text of the Chicago Tribune in the library collection and online.
- Christian Science Monitor (Quick Start Guide) Find both print and electronic full text of the Christian Science Monitor in the library collection and online.
- Denver Post (Quick Start Guide)

**GEORGIA SOUTHERN UNIVERSITY**

Zach S. Henderson Library / LibAnswers

Q. Atlanta Journal-Constitution - Quick Start Guide

Find print and electronic full text of the Atlanta Journal-Constitution in the library collection and online.

Ask Another Question | Type your question | Search | Browse: All | Groups | Topics

Answered By: eTeam Support | Jan 21, 2016 | 68

Full Text Databases

- Atlanta Journal-Constitution (via LexisNexis Academic) Available 1991 to present.
- Atlanta Journal-Constitution (via News & Newspapers (ProQuest)) Available 1868 to 1984.

Print & Microform Holdings

Recent print copies retained at Circulation Desk until microfilm is available.

- Atlanta Journal-Constitution (Print & Microform) Available from 1881. Catalog records for microform holdings.

Indexes

Use LexisNexis Academic as online source for indexing. For help with print indexes, ask at the Information Desk.

- Atlanta Journal-Constitution (Index) Catalog records for print indexes, 1983-2009.

Websites

- Atlanta Journal-Constitution (Public Website) Full access requires subscription.

# Technical Services in Service of Instruction – Troubleshooting & Enhancement Support

LibAnswers 1531 Dashboard Answers Social Stats Ref. Analytics LibChat Status Mgmt Admin

jmortimore@georgiasouthern.edu Logout

Open Tickets (1531) Pending Comments (0) Pending Ideas/Votes (0) Errors (7) Spam (3) Status Posts

Queue eTeam Support Source All Sources Status Not Closed Owned by View All Name

Email Filter (clear)

Tickets 1 - 26 (of 26)

Id	Status	Queue	Question	Last Message From	Owner	Updated
1310476	Pending	eTeam Support	Re: Find-It Button Link to Article Title, not JT Jessica Williams (ill@georgiasouthern.edu) Asked via Email	Patron	Jeffrey Mortimore	Sep 19 2016, 01:49pm
1290303	Open	eTeam Support	EDS New Database Trials - October/November (Pending) Anon Asked via Staff Entry	Patron	Jeffrey Mortimore	Sep 19 2016, 11:45am
1306130	New	eTeam Support	Ancestry Library Edition - Off-Campus Access? Anon Asked via Staff Entry	Patron	Jeffrey Mortimore	Sep 16 2016, 08:22pm

### Catalog Search Widgets

Search the Library's Catalogs  
Select a catalog in the dropdown menu.

Search for... GIL Classic Search

Search GIL-Classic  
Search the library's classic catalog.

Search for... Search

[Keyword Search](#) · [Exact Search](#)

Search GIL-Find  
Search the library's next-generation catalog.

Search for... Search

[Advanced Search](#)

Search GIL-Universal  
Search the entire University System of Georgia.

Search for... Search

[Advanced Search](#)

### Overdrive Search Widgets

Overdrive @ Georgia Southern  
Read popular books on your mobile device (more...).

Search for... Search

[Browse Overdrive](#)



# Public Services - Closing the Loop

Building a new 'house' for Information Literacy—in this presentation, we demonstrated how we are:

- ◆ Breaking down the silos, or walls, between Public & Technical Services (the old house)
- ◆ Constructing a new Information Literacy 'house' (infrastructure) that can align with the ACRL Framework for Information Literacy:
  - ◆ Frames, knowledge practices and dispositions (internal structure, or 'framework,' of the house & the basis for shared conversations)
  - ◆ Threshold Concepts -interconnected core concepts (windows or lenses to look into the structure of the house)
  - ◆ Content integrated and interconnected between LibGuides & LibAnswers (nails, walls, brick & mortar and rebar ) that support and reinforce the framework that
    - ◆ Content items and assets (containers or 'rooms' in the house) into which content items (furnishings) are placed that can be rearranged, customized or used individually).
- ◆ Currently, Public & Technical Services librarians and staff are working together to build our capacity (through these 'household improvements') to meet the needs of 'Communities of Learning' and providing direct & timely support for Student Learning Outcomes (SLOs)
- ◆ As a result, we are poised to pivot to the Framework (we're almost ready to walk into our new house!)

# Observations & Next Steps

- ◇ For Technical Services:
  - ◇ Continue to support uptake of asset mapping by Public Services librarians
  - ◇ Continue to expand curated content on LibGuides, including ebook and newspaper assets, and FAQ content.
  - ◇ Support increasing the visibility of FAQ content site-wide.
- ◇ For Public Services:
  - ◇ Move forward with LibGuide development and customize content to meet the needs of practitioners in different fields, in partnership with Technical Services.
  - ◇ Use the Framework as a vehicle to engage discipline faculty in conversation.
  - ◇ Maintain core information literacy goals but focus on meeting the needs and preferences of 'communities of learning' in the University.

# Questions?

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## References:

- ◆ *Framework for information literacy for higher education*. (2015). Chicago: Association of College & Research Libraries.
- ◆ Drabinski, E. (2016). Turning inward: Reading the Framework through the six frames. *College & Research Libraries News*, 77(8), 382-384.