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Quality Improvement

October 28, 2013



Ms. Dayna S. Alexander, a community health behavior and education DrPH candidate at Jiann-Ping Hsu College of Public Health at Georgia Southern University, provided technical assistance and evaluated a quality improvement (QI) project at a Georgia county health department. Ms. Alexander, along with the Georgia Public Health Practice-Based Research Network (GA PBRN), continues to work with the Georgia public health practice community on topics such as QI, accreditation, and evaluation. The report is co-authored by multiple Georgia Southern affiliates such as Dr. William C. Livingood, Dr. Nandi A. Marshall, Ms. Angie Peden, Mr. Russ Toal, Dr. Gulzar Shah, Ms. Alesha Wright, and Dr. Lynn Woodhouse as well as Dr. Ketty Gonzalez and Ms. Purity Cummings from the East Central Public Health District-GA Department of Public Health. This article focuses on the application and evaluation of a QI

project in a Georgia county health department. The QI team sought to reduce the waiting time in the teen clinic; thereby, improving the QI culture one project at a time. The project revealed that QI is a continuous process that requires change and adaptation by employees.

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