10-3-2018

Assessment Work Team Essence Notes

Autumn Johnson
Assessment Work Team
October Meeting
Wednesday Oct. 3, 2pm-3pm, Library Conference Room

1. ACRL 2017-18 survey (https://acrl.countingopinions.com/)
   - Agreed to report Henderson library FY2018 data only.
   - Lane library data will not be included in this survey but will be next year.
   - Reviewed new line #45 regarding reporting consortial expense.
   - Will ask Lucy if GALILEO is able to report the expenditure for all USG libraries.
   - Will report first draft by Nov 2nd.
   - Will finalize the survey in mid-Dec before winter break.
   - This year’s ACRL trends questions are related to “Library Contributions to Student Success Initiatives”. Will ask Dean Mitchell to review the questions and our responses.

   - Lane library data will be consolidated with Henderson library data and reported as one single unit as required by OIR. This is different from reporting to ACRL.
   - Will prepare the first draft when ACRL survey is completed.
   - Hope to finalize this survey in mid-Jan before the OIR’s deadline.

3. Work Team coordinator
   - Dean Mitchell will send out a request for volunteer.

4. Other
   - Leslie suggested to look into the customer satisfaction and feedback management devices that Clement once suggested 2 years ago. To reduce cost, attendees suggested ideas such as using our tablets or google forms to collect responses.
   - Jeff asked Doug if any Lane Library staff would like to participate in GIL-Find usability testing project task force. Doug will ask next week his staff after GLA meeting.