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Georgia Southern Commons

Assessment Work Team Essence Notes

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10-3-2018

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Autumn Johnson Georgia Southern University, autumnjohnson@georgiasouthern.edu

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Assessment Work Team October Meeting Wednesday Oct. 3, 2pm-3pm, Library Conference Room

1. ACRL 2017-18 survey (https://acrl.countingopinions.com/)

- Agreed to report Henderson library FY2018 data only.
- Lane library data will not be included in this survey but will be next year.
- Reviewed new line #45 regarding reporting consortial expense.
- · Will ask Lucy if GALILEO is able to report the expenditure for all USG libraries.
- Will report first draft by Nov 2nd.
- Will finalize the survey in mid-Dec before winter break.
- This year's ACRL trends questions are related to "Library Contributions to Student

Success Initiatives". Will ask Dean Mitchell to review the questions and our responses.

2. IPEDS 2018-19 survey (https://nces.ed.gov/ipeds/use-the-data)

Lane library data will be consolidated with Henderson library data and reported as one single unit as required by OIR. This is different from reporting to ACRL.

- Will prepare the first draft when ACRL survey is completed.
- Hope to finalize this survey in mid-Jan before the OIR's deadline.

3. Work Team coordinator

· Dean Mitchell will send out a request for volunteer.

4. Other

Leslie suggested to look into the customer satisfaction and feedback management devices that Clement once suggested 2 years ago. To reduce cost, attendees suggested ideas such as using our tablets or google forms to collect responses.

Jeff asked Doug if any Lane Library staff would like to participate in GIL-Find usability testing project task force. Doug will ask next week his staff after GLA meeting.