Assessment Work Team Essence Notes

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1. ACRL 2017-18 survey (https://acrl.countingopinions.com/)
   · Agreed to report Henderson library FY2018 data only.
   · Lane library data will not be included in this survey but will be next year.
   · Reviewed new line #45 regarding reporting consortial expense.
   · Will ask Lucy if GALILEO is able to report the expenditure for all USG libraries.
   · Will report first draft by Nov 2nd.
   · Will finalize the survey in mid-Dec before winter break.
   · This year’s ACRL trends questions are related to “Library Contributions to Student Success Initiatives”. Will ask Dean Mitchell to review the questions and our responses.

   · Lane library data will be consolidated with Henderson library data and reported as one single unit as required by OIR. This is different from reporting to ACRL.
   · Will prepare the first draft when ACRL survey is completed.
   · Hope to finalize this survey in mid-Jan before the OIR’s deadline.

3. Work Team coordinator
   · Dean Mitchell will send out a request for volunteer.

4. Other
   · Leslie suggested to look into the customer satisfaction and feedback management devices that Clement once suggested 2 years ago. To reduce cost, attendees suggested ideas such as using our tablets or google forms to collect responses.
   · Jeff asked Doug if any Lane Library staff would like to participate in GIL-Find usability testing project task force. Doug will ask next week his staff after GLA meeting.