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# Online Resources and Services Work Team Meeting Notes

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## Online Resources and Services Work Team Meeting Notes

August 28, 2017

Attendees: B. Mitchell, C. Lau, J. Williams, G. Vaughan, L. Smith, F. Smith, L. Haas, R. Ziegler, N. Rech, D. Skinner, L. Gwinett, J. Mortimer, J. Minihan, R. Baker, C. Waugh, L. Li, D. Thompson, J. Garner, and K. Coates

1. Questions/comments/concerns/victories from the frontlines. The following comments were made to the workteam.
  - An engineering faculty member had difficulty determining that we have a subscription to *Science*.
  - An issue with exporting a print book citation from Alma: the citation indicates it is from Ebscohost, which is not the case when the book is in print format. Jeff said that Alma can't differentiate citation styles, and the record is showing the Primo database as its source, thus, Ebsco appears as the database in the citation. Students will need to be familiar enough with their citation styles to know to delete any unnecessary information.
  - Printing from an E-book with a Mac computer: The exact selection does not print. Instead, the pages go all the way back to page one, not the pages needed. Jeff has submitted this issue to Ebsco. In the meantime, if possible, download a copy of the chapter or pages needed into Adobe Reader onto the local computer and print. Do not try to print from Adobe within the browser.
  - ProQuest Central is having an issue in which you get only a white screen when you search for a specific title.
  - "Link to Full-text" appears in Discover sometimes, and it is easier for patrons to understand than "Find It".
  - Reminder: Bloomberg Business Professional Service is no longer available. The computer has been reimaged and the special Bloomberg keyboard has been removed from the library.
2. Known E-Resources Issues update
  - Google Scholar: Links to our holdings are still not available in Google Scholar. Work has been done on our profile, but it takes a week for the updates to take place. When the fix is complete, we will announce the availability through various outlets to let our patrons know.
  - PubMed: Currently, the Find-It link is not working in PubMed. We must employ a different configuration profile. This will take some time to complete.
  - The WorldCat links are working and resolving to Alma.
3. DLG Newspapers Update:
  - Georgia Historic Newspapers is replacing all DLG CONTENTdm links. They will be hosted on the Georgia Historic Newspapers page. We will keep our links consistent with the

GHN page, however, there is no roadmap for their updates. Check the Newspapers guide for the latest links to newspapers.

- Nexis Uni: Galileo has moved to Nexis Univ. They have not decided if they will maintain the links in Lexus Nexus Academic. They should remain through the fall, but they are likely to go away at some point. Galileo will make their changes first. Then, we will see what can be done to preserve the faceted links. Everyone should start using Nexis Uni now.
4. ALMA/Primo discussion: Everyone had an opportunity to discuss their experiences using Alma/Primo.
- “View It” is now “View Online”
  - “Get It” no longer displays on electronic only items
  - Find E-journals: Useless. Don’t use it. Use the Journal Titles List on the Library Homepage to locate journals.
  - Ruth and Jeff are working on fixing the old Vu-Find links in the LibGuides.
  - Getting the barcodes from the catalog record is much easier now. It helps for both ILL and for pulling items from the ARC. Related to this, Voyager is going away as of August 31, 2017 so those who rely on Voyager to find barcodes can no longer do that after this week.
  - Patrons continue to be confused by the “pick up library” terminology when requesting a book from another library. The default is the library that owns the book. Suggestion for changes included, “Pick up destination” and “Deliver to”. Jeff will bring these suggestions up with the GIL-OPAC team. Alma can’t distinguish the exact instance in which a record is being viewed; therefore, changing this may be tricky. However, it is planned that the list of libraries from which to choose will soon be listed in alphabetical order.
  - Continue to remind patrons to sign into Alma.

5. Other topics from the floor: None

Meeting was adjourned at 4:40pm

Recorded by Lisa Smith.