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Online Resources and Services Work Team Meeting Notes

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Online Resources and Services Meeting Minutes
October 2, 2017
3:00-4:00PM

Attendees: L. Smith, J. Minihan, J. Garner, N. Rech, C. Waugh, D. Thompson, G. Vaughan, B. Glasco, J. Williams, C. Lau, L. Haas, L. Gwinett, L. Li, R. Baker, K. Coates

1. Questions/Comments/Concerns/Victories from the frontlines

- Clement asked about the reliability of our GALILEO databases. A discussion followed regarding a clerical error that interrupted access to one of the GALILEO databases recently.
- Leslie shared a recent patron question regarding the history of calendars and the need to locate a book for the patron. The issue involved a catalog record for an online book that was also available in print. However, the record for the print version was not easily findable in the catalog.
- Questions arose over the listing of databases in the A-Z list. Patrons have difficulty locating database, such as ProQuest Dissertations and Theses. Often they are not aware of the vendor name and cannot locate them. We discussed how to improve this issue, and it was decided that an exception for this particular database would be made, i.e., it would be listed under “D” as well as “P” for ProQuest. In light of consolidation, we will work with the Lane Library for how to handle these listings.
- Lisa asked the group if any of them has had issues with logging into Primo from the Research Services Desk. She reported that she gets an error message when trying to log in, but if she is persistent, the log in screen will appear. Jeff asked if she is logged in elsewhere while trying to log in at the desk. If so, that may be the issue. She will continue to monitor and report additional information to help resolve the issue.

2. Archive Space demonstration (Billy)—Billy gave a brief overview of Archive Space which will help improve our electronic finding aids for Special Collections. This process involves making sure that our current finding aids are up to standard, and once that is done, Archive Space will then help our collections become locatable through Google. It also works well with WorldCat and ContentDM.

3. New stuff (E-Books, databases, e-journals)

We love new stuff! Here are some notable new items: Online version of *Science*, *Journal of Sex Research*, and many new E-books.

4. Announcements: Clement announced that any student asking about Bloomberg Business database should be sent over to the COBA building. He is working on some wording about this to help create an FAQ about it.