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Online Resources and Services Work Team Meeting Notes

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Online Resources and Services Work Team Meeting Notes

June 26, 2017

Attendees: Bede Mitchell, Clement Lau, Lisa Smith, Ruth Baker, Jessica Minihan, Jessica Garner, Fred Smith, Sue Murray, Kay Coates, Lori Gwinett, Christina Waugh, and Debra Skinner

1. Comments/questions/concerns from the front lines

- Kay reported that some of her liaison areas students are not finding Gil-Find very easy to use.
- Lisa reported an issue with linking to the full text of the American Journal of Obstetrics and Gynecology from the database. It works fine by going through the Journal Titles list to the issue you're looking for, but the link from within the database goes to page with an error message.
- Ruth reported an issue that Nikki discovered with the ProQuest databases and the client version of Endnote. Nikki spoke with the representatives at ALA, and there are plans for an upcoming WebEX conference to resolve this connectivity issues.
- Lisa reported a victory in successfully reestablishing her EBSCOHost account. It is difficult to create a new account once you have lost your username and/or password.

2. Downloading ebooks from ebooks on EBSCOhost

Ruth demonstrated Jeff's FAQ on how to download an E-book on EBSCOhost.

(<http://georgiasouthern.libanswers.com/faq/195808>) This information is very important for us to have and to share with our patrons who may want to download and use one of these e-book offline. It requires the patron to have to both an EBSCOhost account and an Adobe ID. They must also have Adobe Digital Editions downloaded onto their computer. It has been download on all the public computers in the library. Also, there are plans to create a video tutorial with the steps involved in downloading an e-book from EBSCOhost.

3. EZProxy login in re-skin

Ruth demonstrated a suggested change to the wording on the screen in which students are asked to log into the EZProxy server when using our resources remotely. The change in wording will hopefully make it clearer to patrons that they are logging into the library. Bede suggested someone send an email to him, and he will ask David to make the change. At the next Library Faculty meeting, we can have the faculty ratify this change formally. Ruth will send the email to Bede with the ORS Work Team's recommendation.

4. WSJ / COBA / FAQ / Newspaper Guide update

COBA students have access to a subscription to the Wall Street Journal. They must access it through their MyGSU portal. Jeff added a note about the access for COBA students on the public FAQ WSJ Quick Start page.

Announcement(s):

Clement announced the Library is losing access to Bloomberg database and the special keyboard that accompanies the computer, which is located on the eyelash table near the Writing Center. COBA has decided to cancel the subscription, and the contract ends on July 31, 2017.