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Assessment Work Team Essence Notes

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We focused primarily on the FY16 Institutional Effectiveness Report draft that was shared with Library personnel prior to the meeting. One of our biggest problems has been getting users of our LibGuides and online tutorials to give us feedback via brief Qualtrics surveys. We will investigate employing techniques for randomly selecting patrons when they are using those resources and sending pop-up invitations to give feedback. For this approach to be effective, we will probably need to offer incentives like being entered into a drawing for a prize. It was also suggested our student assistants could recruit friends and classmates to give us feedback as needed. It was pointed out that some of our online tutorials have not been promoted for use within Folio as we had hoped, but CT2 personnel are interested in adding the tutorials to their faculty training program. However, some of the tutorials need to be updated. Jeff Mortimore will provide language for revising the Action Plan for Goal 2, Objective 3.

Questions and suggestions about the report draft are still being solicited by Bede and Clement, so do not hesitate to forward to them any feedback you have. Bede and Clement hope to distribute a revised report draft to Library personnel prior to the July 4 holiday. The deadline for the report is Friday, July 15.

We also briefly discussed the statistics being collected for various national and university reports. Clement has been reviewing the reports from the past several years and has noted some inconsistencies in numbers we have given to the different reports. We will have further discussions about why some of these inconsistencies have occurred, and what we need to do to reduce the number of these issues.

The next meeting will be July 11 at 4pm.