Scholarly Communications Work Team Essence Notes

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Scholarly Communications Team Meeting

April 18, 2016

Updates on Traveling Open House: The first Traveling Open House will take place on Wednesday, April 20 from 11am – 1 pm at the Professional Development Center in the IT Building. Emails were sent to the CEIT Dean and faculty to alert them of the event. Paolo Gujilde, Jeff Mortimore, Ruth Baker, and Ashley Lowery will be present at the event to answer questions on collection development, data management, liaison services, and Digital Commons/SelectedWorks/PlumX Metrics.

Faculty Survey: Bepress created a survey for faculty to complete in order to pinpoint what the faculty needs are in terms of digital collections. The survey can be customized to fit the institution. The following customizations were suggested and will be explored by Ashley Lowery and Jeff Mortimore between team meetings:
- Add further information on data management
- Create a matrix of the questions that seemingly overlap to shorten the survey
- Add questions on whether or not he/she uses Digital Commons and why/why not
In addition, it was discussed that an IRB application will have to be completed. This will be finished by Jeff and Ashley during Summer 2016 and the survey will be conducted during Fall 2016.

Customer Service Survey: Currently, there is no way to measure the satisfaction of those using Digital Commons and its related services. It was decided to create a customer service survey for Spring 2017 in order to avoid confusion with the previously mentioned faculty survey. Jessica Minihan and Ashley Lowery will work on the survey.