

Library Annual Report

January 1, 2008

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Annual Report of Zach S. Henderson Library FY 2008 Division of Academic Affairs

Section 1. Annual Progress in Assessing Effectiveness (no more than 3 pages)

In a concise narrative format, describe the major changes and the significance of each change that occurred during FY 2008 (July 1, 2007 – June 30, 2008) under each **applicable** heading below (*if not applicable, delete the item*).

New or Significantly Revised Student Learning Outcomes in Degree Programs and/or General Education and/or New Measures of Assessing Learning Outcomes and the Rationale behind the Change

The Information Services Department implemented a new assessment plan for our bibliographic instruction workshops. The workshop learning outcomes were based on the Association of College and Research Libraries Information Literacy Standards. We found 84.6% of the 4,009 students who participated in our workshops were able to demonstrate the defined learning outcomes at the end of the workshops.

Library faculty members participated in designing the new First Year Experience seminar 1220, incorporating information literacy learning outcomes that should provide students stronger research skills as they move forward in their student careers.

Specific Evidence of Improved Student Learning in Degree Programs and/or General Education Emanating from the Analysis of Assessment Data

Not applicable.

Discussion of Major Findings of Program Accreditations, or Responses to Major Findings, Conducted during FY 2008

Not applicable.

Discussion of Major Improvements Emanating from Comprehensive Program Review Conducted during FY 2008

Not applicable.

Section 2. Overall Division Health (no more than 5 pages)

Not applicable.

Section 3. Summary of Major Accomplishments in 2007- 2008

Identify and briefly describe the 3-5 most significant accomplishments for each category below in your unit during the preceding year, explaining specifically how the significance relates to attainment of the institution's strategic goals, improvement of student retention and graduation, and/or "other" (be specific in explaining what the "other" is).

Major Accomplishments, and Significance of Each, Related to Attainment of the Institution's Strategic Goals

The library building renovations will be completed in August of 2008, and we will begin occupying it immediately with the goal of opening the full facility to the public by the end of September of 2008. Seating will have doubled over the original Henderson Library and the automated retrieval system ensures adequate collection growth space for more than seven decades. (Physical Environment)

In partnership with Instructional Technology Services, a Learning Commons has been designed and is scheduled for implementation when the renovated section of the library is opened at the end of September 2008. The Learning Commons will combine the best of reference service with multi-media learning technologies. (Student-Centered University)

The university has purchased a campus license for LPT:One, the print management system pioneered at Georgia Southern by Henderson Library. Our Systems Department has been asked by IT Services to run the LPT:One authentication server for the campus. (Technological Advancement)

The Information Services Department switched our Instant Messaging (IM) reference service to an open source, multi-protocol client that supports most IM packages, thus making it easier for students to get assistance regardless of the IM service they use. The IM service hours have also been extended. (Student-Centered University)

On a scale of 1 to 5, with 5 being the best rating, 73.8% of all patrons who completed feedback forms rated "satisfaction with library personnel" a 5, with an additional 19.7% giving a 4 rating. In terms of overall satisfaction with Henderson Library, 70.8% indicated a 5 rating, with an additional 15.4% giving a 4 rating. (Student-Centered University)

Major Accomplishments, and Significance of Each, Related to Improvement of Student Retention and Graduation

Not applicable.

Other Major Accomplishments and Significance of Each

In an effort to address our budget shortfall, we canceled several services and subscriptions: the Marcive temporary records service (\$700); the Marcive Web Docs service (\$1425); several government documents subscriptions (\$1200); several reference titles we purchased on standing orders (\$1218). While the figures are not large, they are another step in our continuous budget review.

Special Collections personnel completed arranging, boxing, and inventorying the papers of the late Walter Harrison. The papers are important resources related to history of Jenkins County, the Methodist Church, Rotary International, and Rural Education Association.

In spite of our ongoing budget challenges, participation in GALILEO and new funding from the President enabled us to increase electronic databases subscriptions from 284 to 347, and electronic journal subscriptions from 32,508 to 46,711. Patrons also benefited from a new interlibrary loan service, in which journal articles and other resources that used to be photocopied and mailed to Henderson Library for the patrons are now scanned and sent via e-mail as a link to the digital copy. This is a faster and more convenient means of delivering the articles. We saw increases in circulation, interlibrary lending and borrowing, and GIL Express lending and borrowing.

Section 4. Quantifiable Summary of Faculty Research and Awards

Complete the table below.

Summary of Faculty Research and Awards from July 1, 2007 through June 30, 2008

Activity	Number Completed	Comments
Scholarly books, textbooks, & monographs	0	
Articles in scholarly journals, chapter in books, scholarly essays, proceedings, & other similar publications	6	
Creative activities in the fine & performing arts	0	
Journal editorial positions or board memberships	2	
Positions in professional organizations, boards, & agencies	13	
Presentations of papers or invited speeches	25	
External awards in teaching 1. recognition of performance 2. grant funding	0	
External awards in scholarship/research 1. recognition for performance 2. grant funding	0	
External awards in service 1. recognition for performance 2. grant funding	1	American Library Assn. Public Programs Grant to host touring exhibit in Spring 2009: "Benjamin Franklin: In Search of a Better World."