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## COVID-19 General FAQ

Georgia Southern University

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# COVID-19 General FAQ

- Current and dual-enrolled students
  - Prospective students
  - Faculty and staff
  - The public

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## Frequently Asked Questions

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I'm a faculty member. How do I know if one of my students is in quarantine?

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Students who report themselves to the CARES team as symptomatic or positive will trigger an automatic notification to the students' instructors. Isolation dates for these students will then show up in your course roster in your MyGS portal under Instructional Resources. Please work with students to attend classes remotely and to provide extensions for work missed, as needed.

Students who report themselves to the CARES team as a "close contact" will show up in your course roster with quarantine dates after the CARES team has verified the reported information.

If I'm in quarantine, but I have no symptoms and have tested negative, can I return to work/class?

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No. Please remain in quarantine throughout the duration of your instructed time. If your test results have not come back by the end of your quarantine period, please extend your quarantine period until the test results come back.

Somebody I was around has been diagnosed with COVID-19. What should I do?

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Close contact is defined by the CDC as someone who was within 6 feet of an infected person for a cumulative total of 15 minutes or more over a 24-hour period\* starting from 2 days before illness onset (or, for asymptomatic patients, 2 days prior to test specimen collection) until the time the patient is isolated. If this applies to you, you should use the university's [CARES Center Health Reporting Form](#) to report your close contact. A trained responder will be in touch with you for instructions on what to do next. For more information, see the [guidance pages from CDC and DPH related to quarantine](#).

\* [Read the CDC's definition of close contact](#).

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Are there any considerations being made for staff and faculty in terms of emotional health as we continue to balance work practices and this "new normal"?

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The University and the University System are concerned about the overall well-being of our employees. There are many resources available to employees, including the Employee Assistance Program. This program offers no-cost telecounseling to all employees and dependents for no charge. The University System Wellness Initiative provides wellness activities that include physical and emotional wellness components. Any employee whose emotional well-being impacts their ability to complete their job responsibilities should reach out to HR for additional options that may be available to them such as an ADA accommodation or Family Medical Leave.

A new Georgia COVID-19 Emotional Support Line ([866-399-8938](tel:866-399-8938)) provides free and confidential assistance to callers needing emotional support or resource information as a result of the COVID-19 pandemic. During these hard times, many have been left to manage their emotions alone. Mental health professionals can help. This is a partnership between the Georgia Department of Behavioral Health and Developmental Disabilities, Beacon Health Options, and Behavioral Health Link.

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Is a face shield the same as a face covering?

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According to the [CDC regarding the use of face shields](#): a face shield is primarily used for eye protection for the person wearing it. At this time, it is not known what level of protection a face shield provides to people nearby from the spray of respiratory droplets from the wearer. There is currently not enough evidence to support the effectiveness of face shields for source control. Therefore, CDC does not currently recommend use of face shields as a substitute for masks.

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Is there any support available for students in isolation and/or quarantine?

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Yes! A support group for students who are quarantined/isolated has been established by Georgia Southern's Counseling Center. Any student can attend, as this is a support group (not a therapy group). The [attendance link](#) is on the [Counseling Center website](#). Students can attend multiple sessions, as it is meant to facilitate students' coping strategies and social connection during their isolation. Students can go directly to the support group sessions - they do not need to contact the Counseling Center first. The University also is prepared to offer support to such students in other ways, such as with housing, transportation, academics and dining.

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I am a prospective student. Can I visit campuses?

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Yes, please! Go to the [Visit a Campus page](#) to find out more about how to visit one of our beautiful campuses, or to explore virtual visit options.

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How should I proceed if I see an individual not wearing a face covering in a campus building or facility?

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If you are the employee in charge of the building or facility (e.g. faculty member in your classroom, staff at the RAC), you should ask the individual to wear a face covering or leave the area. If the individual says they have a face-covering related accommodation, you may request confirmation. If the individual is unable to produce confirmation, you may contact the [Student Accessibility Resource Center](#) (for students) or [Human Resources](#) (for employees) to confirm. If you are not the employee in charge of the building or facility, you should locate an employee in charge and report your concern. You should not confront or argue with the individual not wearing a face covering.

If a student complies with your request to wear a mask or leaves the building, a report does not need to be made to the Office of Student Conduct.

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Where can I request a face covering-related accommodation?

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Employees can file an accommodation request through [Human Resources](#). Students should contact the [Student Accessibility Resource Center](#). Visitors to University-sponsored events or registered participants in University-sponsored, fee-related events (e.g., workshops, camps, conferences) should contact the sponsor of the event for assistance in arranging accommodation.

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Do we need to worry about HVAC systems spreading this virus?

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All HVAC systems on our campuses have been checked and are functioning as designed and our filters are changed on a regular basis. Outside air has been increased to the greatest extent possible while maintaining appropriate humidity levels in the buildings. Air exchange rates have been checked and maintained appropriately for the environments they serve. In response to updated guidance from the American Society of Heating, Refrigerating and Air-Conditioning Engineers, the university also is setting up "system flushes" every two hours on our HVAC systems to open the outside air dampers to 100% for about 30 to 45 minutes every two hours. This will push fresh air into the building to circulate at a higher rate than what it is doing at all other times.

Faculty and staff, and on-campus student residents are encouraged to keep their doors open as often as possible to assist in air circulation throughout the building. The university is using the appropriate filtration for each building system and filters as fine as possible without placing too much demand on the system. The CDC says the risk of spreading the virus that causes COVID-19 through HVAC systems is likely low. Additionally, the plumbing systems are being flushed weekly and have been since we went into offsite mode in March.

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What happens if an on-campus resident student needs to be isolated?

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The University has a plan to isolate and offer support to on-campus residents. If a University housing resident tests positive for COVID-19 and/or is asked to isolate away from others as a precautionary measure, the University will offer support to these students. On the academic side, students' professors will be notified and arrangements can be made to continue the learning process, just as it would when a student becomes ill or has an extenuating circumstance that requires them to be away for an extended period of time. From a housing perspective, students will be asked first to leave their on-campus residence and go home for the period of isolation. If that option is not possible, the University has identified a limited number of rooms in Statesboro and in Savannah where students can isolate, but still take advantage of their meal plan if they have one. A team from Student Affairs is prepared to guide and support students through this process. The university is prepared to transport students to an off-campus location, if needed.

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If a resident in student housing tests positive for Covid-19, how will the university handle this?

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Students who test positive for COVID-19 should return home to be under the care of their primary health care provider. Students who test positive and have specific circumstances that prevent them from returning home will be relocated to spaces designated for isolation.

The University has a plan to isolate and offer support to on-campus residents. If a University housing resident tests positive for COVID-19 and/or is asked to isolate away from others as a precautionary measure, the University will offer support to these students. On the academic side, students' professors will be notified and arrangements can be made to continue the learning process, just as it would when a student becomes ill or has an extenuating circumstance that requires them to be away for an extended period of time. From a housing perspective, students will be asked first to leave their on-campus residence and go home for the period of isolation. If that option is not possible, the University has identified a limited number of rooms in Statesboro and in Savannah where students can isolate, but still take advantage of their meal plan if they have one. A team from Student Affairs is prepared to guide and support students through this process. The university is prepared to transport students to an off-campus location, if needed.

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I have tested positive for COVID-19. What should I do next?

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Follow the [CDC's guidance on what to do if you are sick](#). Additionally, you should notify your primary care provider (by calling or using their portal) or student health provider (by scheduling a telehealth visit via your online portal). You should also complete the university's [CARES Center Health Reporting Form](#) to report your diagnosis, and you should self-isolate following CDC guidance in the link above. Completing the Health Reporting Form will link you to assistance from GS during your self-isolation period. This self-reporting form allows CARES team members to perform contact notification to help notify campus community members who likely had close contact with a person who has self-reported positive test results.

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If I have been ill, when can I return to work if I am not allowed to work remotely?

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Out of an abundance of caution, all persons reporting that they have been self-isolating with respiratory illnesses will need to [follow the CDC guidelines below before returning to work](#).

For most individuals with COVID-19 illness, isolation can be discontinued 10 days after symptom onset and resolution of fever for at least 24 hours, without the use of fever-reducing medications, and with improvement of symptoms.

The decision to discontinue isolation for patients with confirmed SARS-CoV-2 infection should be made using the following symptom-based strategy, and not additional testing:

- Individuals who had mild or moderate illness and are not severely immunocompromised can return to work after:
  - At least 10 days have passed since symptoms first appeared and
  - At least 24 hours have passed since last fever without the use of fever-reducing medications and
  - Symptoms (e.g., cough, shortness of breath) have improved
- Individuals who had severe to critical illness or who are severely immunocompromised can return to work after:
  - At least 20 days have passed since symptoms first appeared
  - At least 24 hours have passed since last fever without the use of fever-reducing medications and
  - Symptoms (e.g., cough, shortness of breath) have improved

**Asymptomatic persons with confirmed COVID-19:**

- Who are not severely immunocompromised can return to work after
  - At least 10 days have passed since the positive laboratory test and the person remains asymptomatic
- Who are severely immunocompromised can return to work after
  - At least 20 days have passed since the positive laboratory test and the person remains asymptomatic

Asymptomatic persons who test positive and later develop symptoms should follow the guidance for symptomatic persons above.

Definitions of mild to moderate and severe illness, and of severe immunocompromise, as well as more information about the science behind a symptom-based return to work can be found

at: <https://www.cdc.gov/coronavirus/2019-ncov/community/strategy-discontinue-isolation.html>

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Is the University closed?

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The University remains open and will continue to provide essential services. Employees are returning to work in phases as part of our planning for the return of students. All employees are expected to be back working in their offices by Aug. 1.

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What's going on with classes?

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Classes have been adjusted as needed to comply with social distancing guidelines. Most will be a mix of face-to-face and a virtual/online experience. All courses will utilize Folio for communicating and sharing course content. In addition to including things such as the syllabus and course policies, Folio allows instructors to share course resources, collect assignments, and provide feedback in a wide range of courses.

Face coverings will be required in all classrooms and campus buildings, with the exception of dining, and when alone in students' private rooms, and faculty/staff offices (but still encouraged in those spaces). Students with appropriate medical documentation for respiratory difficulties would receive an accommodation for the mask requirement. Wearing a mask does not negate or replace social distancing.

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Will social distancing impact my classes?

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Possibly. Options for classes this fall include social distancing within the classroom, dividing up students in one class and alternating between in-person and online meeting times. Some classrooms may be reassigned to allow for physical distancing using these principles for reassignment:

1. The highest priority will be allowing as many students in as many classes to meet together for face-to-face instruction as frequently as possible.
2. If a class is already scheduled in a room that will allow all registered students to attend class face-to-face at the same time, then that class will initially remain in that room.
3. If there is an alternate meeting location that would accommodate the entire class meeting face-to-face, then the class will be relocated to that new location.
4. If there is not an available room that can accommodate the entire class meeting face-to-face, every effort will be made to identify a classroom that allows at least half of the students to attend face-to-face every other class period. These classes will be marked in the schedule so students know when to attend.
5. When no other rooms are available, classes may need to be separated to accommodate distancing in the classroom.

Our plans will remain flexible so we can adjust if necessary.

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How will I complete undergraduate research or capstone design experience?

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Please work with the faculty member to determine the best course of action. In some cases, this may mean emphasizing experimental design and literature studies over implementation, communicating with external parties via remote conferencing, etc.

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Will research continue? What should graduate students and researchers do?

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Research will continue. Graduate students, faculty, and other research personnel who do research should work remotely unless their presence on campus is required for research continuity or safety purposes.

Please contact your supervisor or faculty member to make arrangements.

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Is the Student Health Center still open and seeing patients?

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Yes, the student health centers on both the Statesboro and Armstrong campuses are still open as per their usual hours Monday - Friday and are still seeing patients. However, for the time being, all appointments are initially scheduled as a telehealth encounter, where patients use an audio/video connection to meet with their medical provider remotely. Many issues can be evaluated and treated without a visit to the facility. However, if based on the telehealth encounter the medical provider deems it necessary, an in-person visit in the facility will be scheduled.

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Will I be able to make an appointment at Health Services?

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Students on both the Armstrong and Statesboro campuses will continue to make telehealth appointments during the fall semester using their online portal. Following the telehealth visit, the health services staff may schedule the patient to follow up in the health services facility if the medical provider deems it necessary to do so. *All visitors to Health Services on either the Statesboro or Armstrong campus are required to wear some form of face covering.*

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How will Health Services adapt to social distancing guidelines and the prevention of spreading COVID-19 on each campus?

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Based on current CDC COVID-19 guidelines for outpatient medical offices, until further notice the Student Health Centers on both the Armstrong and Statesboro campuses will operate under the following conditions:

- All appointments for both the Armstrong Campus and Statesboro Campus health centers must be scheduled in advance using the online portal (preferred) or by calling the respective health center. Walk-in appointment requests will not be accommodated.
- All patients that visit the Student Health Centers in person, regardless of the reason for their visit, will be screened for fever and COVID-19 symptoms at the door before entry. Persons with COVID-19 symptoms or fever will be scheduled for the next available video telehealth appointment to determine if an in-person exam is needed and will not enter the facility unless deemed necessary by the provider performing the telehealth evaluation.
- Psychiatry visits with the psychiatrist in the Statesboro clinic will continue to be provided via video telehealth until further notice.
- Health Services has moved the Women's Health Center to the first floor to better serve students and ensure safety.

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What happened to the Women's Health center on the Statesboro Campus?

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Health Services has moved the Women's Health center to the first floor to better serve students and ensure safety.

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I heard that the Student Health Center is screening every patient that goes there for fever and respiratory symptoms. Is that true? Why?

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Yes, as per current CDC and DPH guidelines which are in place to protect both patients and health care workers, staff at the health centers on both the Statesboro and Armstrong campuses are screening all patients coming into the facility for fever and respiratory symptoms. Persons with fever and/or respiratory symptoms will be masked immediately, given instructions for self-isolation, and will be offered the next available telehealth visit with a medical provider. It is up to the medical provider's discretion, based on current guidelines, to determine if a patient needs a hands-on visit.

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I heard that the Student Health Center has asked some patients if they would like to do a telehealth visit. What's that?

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The Student Health Centers on both the Armstrong and Statesboro campuses now have the ability to provide some visits as telemedicine. Additionally, all students also have the option of using telehealth via the United Health Student Health Insurance plan - even students who are not enrolled in that plan.

During a telehealth visit, the patient connects remotely to their medical provider for an evaluation using their mobile device, tablet, laptop, or computer. The patient does not come to the health center facility for the telehealth visit. The patient must have a device with a camera, microphone, and speakers, and they must have a stable internet connection.

[View the United Health telehealth information sheet here.](#)

Keep in mind that some restrictions apply to telehealth and that currently, Health Services providers can only provide telehealth to a patient who is physically located in the state of Georgia during the telehealth encounter, unless the person is in a state that has waived medical license restrictions. Having a telehealth visit does not always result in a diagnosis and/or treatment. It is up to the medical provider's discretion to determine if a diagnosis can be made and treatment prescribed via telehealth, or if an in-person visit in the facility will be required.

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What is the university doing to keep us safe?

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A team across the University has been working for months to develop practices and precautions to ensure the health, safety and well-being of our students, faculty, staff and communities. We have ensured our cleaning practices have been informed by Georgia Department of Public Health (GDPH) and Centers for Disease Control (CDC) guidance, and all disinfecting chemicals are EPA-certified for COVID-19. These practices include but are not limited to full restroom cleaning and disinfection, cleaning and disinfection of all tabletop surfaces, floor cleaning, disinfection and cleaning of door handles, handrails, etc. Other steps include hand sanitizer stations in all buildings, daytime disinfection of high-touch areas, germ shields at front service desk/point of service locations, and extensive signage to encourage precautions such as social distancing and reminding that face-coverings are required on campus. The university is providing two cloth face coverings to each student and five to each employee.

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I don't have fever or respiratory symptoms, but I need medical refills or I have another medical problem and I need to see a medical provider for that. What should I do?

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Students should contact their primary care provider or student health provider. They can send their provider a message through their online portal, or schedule a telehealth visit online via their online portal.

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What should I be doing to stay safe?

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The University is doing its part to prevent the spread of this illness, and we ask our students to do the same. Please follow [CDC guidelines](#) regarding prevention and preparedness:

- Wear a face covering
- Practice social distancing
- Wash hands regularly and thoroughly.
- Avoid touching your eyes, nose and mouth.
- Cough or sneeze into your elbow or use a tissue to cover your sneeze, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces.
- Avoid close contact with people who are sick.
- Stay home when experiencing symptoms of illness.

[Please check out this video to learn more about how you can help fight COVID-19.](#)

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Should I wear a mask to help slow the spread of COVID-19?

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Yes. Appropriate use of face masks or coverings is critical in minimizing risks to others near you. You could spread COVID-19 to others even if you have no symptoms. The mask or cloth face covering is not a substitute for social distancing and should be considered as just one precaution people should take to ensure our community remains healthy.

All Georgia Southern faculty, staff, students, and visitors are now required to wear an appropriate face covering while inside campus facilities/buildings where six feet social distancing may not always be possible. Face covering use will be in addition to and is not a substitute for social distancing.

Face coverings are not required in one's own dorm room or suite, when alone in an enclosed office or study room, or in campus outdoor settings where social distancing requirements are met.

Anyone not using a face covering when required will be asked to wear one or must leave the area. Repeated refusal to comply with the requirement may result in discipline through the applicable conduct code for faculty, staff or students.

Reasonable accommodations may be made for those who are unable to wear a face covering for documented health reasons.

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I have fever and/or respiratory symptoms (cough, shortness of breath, or difficulty breathing). What should I do?

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Follow the [CDC's guidance on what to do if you are sick](#). Additionally, you should notify your primary care provider (by calling or using their portal) or student health provider (by scheduling a telehealth visit via your online portal). You can also use the university's [CARES Center](#) to report your symptoms, and you should self-isolate following CDC guidance in the link above. Completing the CARES Center Health Reporting Form will link you to assistance from Georgia Southern.

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Will faculty, staff and students be required to wear face masks?

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Yes. All Georgia Southern faculty, staff, students, and visitors are now required to wear an appropriate face covering while inside campus facilities/buildings because six feet social distancing may not always be possible. Face covering use will be in addition to and is not a substitute for social distancing.

Face coverings are not required in one's own dorm room or suite, when alone in an enclosed office or study room, or in campus outdoor settings where social distancing requirements are met.

Anyone not using a face covering when required will be asked to wear one or must leave the area. Repeated refusal to comply with the requirement may result in discipline through the applicable conduct code for faculty, staff or students.

Reasonable accommodations may be made for those who are unable to wear a face covering for documented health reasons.

The university will use messaging, signage and reminders to strongly encourage wearing of face masks or cloth face coverings. Appropriate use of face masks or coverings is critical in minimizing risks to others near you. You could spread COVID-19 to others even if you have no symptoms. The mask or cloth face covering is not a substitute for social distancing and should be considered as just one precaution people should take to ensure our community remains healthy.

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How will the university be enforcing the wearing of masks on campus?

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The University will use messaging, signage and peer communication to remind others of the requirement to wear an appropriate face covering while inside campus facilities/buildings where six feet social distancing may not always be possible. Appropriate use of face masks or coverings is critical in minimizing risks to others near you. You could spread COVID-19 to others even if you have no symptoms. The mask or cloth face covering is not a substitute for social distancing and should be considered as just one precaution people should take to ensure our community remains healthy.

Faculty should use their classroom management expertise and training when working with students who are not following protocols. Before considering “enforcement” of any kind, please remember that someone may not be wearing a face covering for documented health reasons. Anyone not using a face covering when required can be asked to wear one or leave the area. Repeated refusal to comply could be considered a disruption and may result in discipline through the applicable conduct code for faculty, staff or students.

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Will face masks be provided for faculty, staff and students?

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Yes, the University has provided five cloth face masks for every employee and will be distributing two for every student. Cloth face coverings are not medical-grade protective equipment but do provide an extra layer to help prevent respiratory droplets from traveling in the air and onto other people. Staff whose job duties require the use of personal protective equipment will continue to be provided with appropriate gear.

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Will face shields or goggles be required for faculty, staff and students?

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Staff do not need to wear goggles or face shields as part of general activity on campus. Good hand hygiene and avoiding touching your face are generally sufficient for non-healthcare environments. It may be appropriate to wear goggles or face shields in wet environments, such as cleaning public bathrooms, etc.

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How will social distancing work in the residence halls?

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University Housing staff members are working diligently to ensure each residence hall environment is safe, secure and prepared to deal with the many rules and regulations associated with social distancing and prevention of COVID-19. Please continue to visit their website, [GeorgiaSouthern.edu/housing](https://GeorgiaSouthern.edu/housing), for up-to-date details and information, and students should continue to check their email for official messaging/alerts.

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Will hand sanitizer be provided for faculty, staff and students?

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Yes. The university already has sanitizer dispensers throughout campus and is working to increase those numbers.

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Will the University provide cleaning supplies to sanitize my work space?

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The University will provide cleaning supplies for high traffic public spaces – front service desks, computer labs, testing labs. These supplies allow for the frequent disinfection required in these high touch areas. Full cleaning of spaces will be handled by Custodial Services during the standard nightly cleanings. The provided supplies should not be utilized for personal office spaces. The University also will provide hand sanitizer stations in all office reception/front desk/service desk areas, as well as in public spaces throughout all buildings on all campuses. Germ shields will be provided at all front desk/service desk locations and point of sale locations in dining/food service facilities.

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I want to know if I have COVID-19. Can I get tested?

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Currently in Georgia any person who wants a test can be tested through one of the DPH test centers. Locate and contact the test center nearest to you. Students who have symptoms can be tested through the Student Health Center. Additionally, testing is offered through some local businesses and through local medical providers.

The Department of Public Health continues to offer free COVID-19 testing in Chatham and Bulloch counties. In Chatham County, testing at the Savannah Civic Center will have new operational hours beginning Monday, October 5th, 2020. Every Wednesday, the Civic Center site will close, and testing will instead be offered at varying locations by appointment. In Bulloch County, the Health Department continues to reserve times just for Georgia Southern University faculty, staff and students. Times reserved for Georgia Southern are Mondays, Wednesdays and Fridays from 11:30 a.m. until noon. Register for either location online at [covid19.dph.ga.gov](https://covid19.dph.ga.gov) or call 855-473-4374. If you want a time within the 11:30 a.m. - noon window in Statesboro, do not book a specific appointment time when registering online.

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Can Health Services test for COVID-19?

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Testing is available through the student health center on both the Armstrong and Statesboro campuses for students with COVID-19 symptoms who have been evaluated by Health Services staff. Standard billing practices will apply. Additionally, free testing is available at Department of Public Health test sites in the local communities of each campus.

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What impact does this have on employee travel?

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All non-essential travel should be suspended. This includes travel to conferences (particularly those held out-of-state), training, site visits, and any non-essential activities.

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With the phased reopening, who will be making the decisions as to which employees return to campus and when?

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Supervisors and vice presidents of the divisions will be involved.

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When do I need to be back in the office?

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All employees outside of those who fall into the higher risk population are expected to return to an in-office work schedule in a phased approach as outlined in the [Initial Return to Campus Plan](#). Specific guidance related to each individual employee's return to campus will come from their immediate supervisor and/or divisional leader.

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Will the university be allowing staggered work shifts for staff?

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Yes. There are several options supervisors/employees may use to maintain required social distancing measures and reduce population density within buildings and work spaces. Options must be approved by the supervisor and division vice president. See the [Initial Return to Campus Planning Document](#) for details on staffing options. The plan can also be found under My Messages & Alerts in the MyGeorgiaSouthern portal.

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Can faculty hold zoom office hours to ensure social distancing and personal safety?

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Yes. Alternative arrangements, such as non-traditional locations where social distancing can be maintained, are also options that faculty members can explore.

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What's changing throughout Auxiliary Services during the fall 2020 semester?

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To better serve Eagle Nation during these unprecedented times, Auxiliary Services departments are implementing a variety of measures to maintain social distancing and ensure proper safety for all that live, eat, shop, heal and park on the many campuses of Georgia Southern University. Every Eagle interacts with Auxiliary Services in some fashion, and that's why customer safety is of utmost importance to every auxiliary operation. Please continue to monitor the many websites of housing, dining, health services and more as they adjust to meet the needs of the University and everyone who frequents our locations.

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Are the restrictions in place for dine-in restaurants applicable to dining services on campus?

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All dining operations have changed at the Statesboro and Armstrong campuses with the COVID-19 outbreak. Dining operations throughout the university will adjust in order to adhere to recommendations by the CDC, University System of Georgia and Georgia Southern University administration. Visit the [Eagle Dining Services site](#) for more details.

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Are dining facilities typically available to staff on campus going to be open?

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All dining operations have changed at the Statesboro and Armstrong campuses with the COVID-19 outbreak. Dining operations throughout the university will adjust in order to adhere to recommendations by the CDC, University System of Georgia and Georgia Southern University administration. Visit the [Eagle Dining Services site](#) for more details.

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Will the dining plan change?

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Yes, the dining plan will change due to social distancing and safety practices to prevent the spread of COVID-19. Details on changes with the dining plan and additional options are still being determined.

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What dining locations will be available?

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Dining locations throughout the Statesboro and Armstrong campuses will be available to students, faculty/staff and members of the University community throughout fall semester. However, their availability, offerings and hours may become subject to change. Supply chain shortages with food distributors, capacity restrictions and more may impact dining availability. Please visit [GeorgiaSouthern.edu/dining](http://GeorgiaSouthern.edu/dining) for additional information as this develops.

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What happened to the Armstrong Bookstore?

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University Store will now assume the operation of the Armstrong Campus bookstore for Georgia Southern. This means that all textbook operations on the Statesboro and Armstrong campuses will be under one umbrella and Armstrong Campus students may enjoy the University Store's "Correct Edition Guarantee" when purchasing their textbooks for class.

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Will the University Store and Tech Corner be open in the fall?

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University Store & Tech Corner will be open for in-store visits during the fall 2020 semester. Due to social distancing guidelines, store capacity will be restricted, and customers need to adhere to the entrance, exit and shopping direction signage. Store hours may change due to sanitation and safety needs. Web orders are encouraged, and the University Store is working to offer an expanded Web Order/Pick-up section for quick access during the beginning of the semester. Curbside pick-up will continue throughout the fall semester for the Statesboro Campus. Free in-store pick up on web orders will continue on the Statesboro and Armstrong campuses, as well as pick-up from the Liberty Campus main office for online orders. Free shipping is also offered by University Store for web orders placed before August 1, 2020.

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How will social distancing affect the campus postal service?

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Printing and Postal Services will only run one (1) mail route per day.

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Where may I get additional “Eagles Do Right” signage, decals and posters?

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Printing and Postal Services can print any “Eagles Do Right” signage on-demand that departments and offices may need or need to replace throughout the semester. Printable flyers and information may be located on the Return to Campus website.

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Will the Southern Express bus transit system continue to operate?

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Yes, the bus system will operate on the Statesboro Campus during the fall 2020 semester. However, stops and routes connect to the Blue and Gold route will be adjusted. Bus capacity will also be limited for passengers. A sanitation schedule for the bus system, to clean and sanitize seats and surfaces and maintain passenger safety, is also currently being developed.

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Will the intercampus shuttle still be in operation?

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The intercampus shuttle will return, starting the first day of the fall semester. Again, its scheduled arrival and departure times may change due to an in-development sanitation schedule and ensuring passenger safety.

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Will cash be accepted at retail dining and shopping locations on campus?

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While cash payments will always be accepted, Eagle Card Services is encouraging Eagle Nation to deposit cash to their EagleXpress account and ensure that individuals have a contactless payment option on campus. Students, faculty and staff members may make deposits at any EagleXpress kiosk or Eagle Card Center located on the Statesboro and Armstrong campuses.

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Will contactless payment options be offered at retail dining and shopping locations?

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Auxiliary Services locations are working diligently in order to offer customers contactless payment options on each campus of Georgia Southern University. Many facilities will have contactless readers for Eagle Cards, tap options for debit/credit cards with that capability and Apple Pay or Google Pay capability at the register. Please speak with a cashier or representative in that location if you have any questions.

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As a new student, how may I be able to get my Eagle Card?

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New students at Georgia Southern University may submit their picture and official credentials for the creation of the Eagle Card via Eagle Card Services' online photo submission portal. Eagle Cards created in this manner will be mailed to students and may take several days to reach you. Customers will receive an email from [onlinephoto@georgiasouthern.edu](mailto:onlinephoto@georgiasouthern.edu) with instructions on how to submit their picture and official documentation. If you are a new student for the fall semester, please ensure you've checked your email and submitted your photo in ample time before the semester begins. Please contact Eagle Card Services directly for more information at [912-536-5311](tel:912-536-5311).

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As a current student, faculty/staff or community member, how may I be able to make a replacement Eagle Card?

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Both Eagle Card Center on the Armstrong and Statesboro campuses are open for business during their normal hours of operation. If you are uncomfortable visiting the Eagle Card Center in-person to create your Eagle Card, customers may opt-in to submitting their photo and credentials online via our Online Photo Submission portal. Replacement cards will still incur a fee. Payment may be received over the phone or via your EagleXpress account. Please contact Eagle Card Services directly for more information at [912-478-5311](tel:912-478-5311).

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What is the plan this fall for athletics and other events?

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Following guidance from the NCAA and adhering to strict health guidelines, Georgia Southern Athletics has welcomed back student-athletes in anticipation of a full slate of fall sports. The University continues to work in conjunction with the Sun Belt Conference and the University System of Georgia to ensure safety is paramount for our student-athletes, coaches, staff and fans. While we are proceeding as though there will be athletics this year, we continue to monitor and assess the current landscape in regards to COVID-19 and understand changes can happen quickly. In compliance with CDC and state public health guidance, attendance at games at Allen E. Paulson Stadium will be limited to up to 25 percent of the stadium's full capacity. Stay up to date at <https://gseagles.com/>

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Are there any special considerations for employees who are considered at high risk of illness or exposure?

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For employees who are subject to high-risk of illness or exposure to COVID-19 or who may be caring for an ill member of their household, institutions should allow for flexible utilization of leave.

- All available leave will be allowed for COVID-19 illness or to minimize exposure for those that are high-risk and unable to telework.
  - At the point that all accumulated leave has been exhausted, the institutional shared sick leave pool is available to employees who are members of the program.
  - Employees who exhaust their paid leave options will be able to request “authorized leave without pay” in order to take care of themselves and our community without negatively impacting their continued participation in their USG insurance plan. FMLA leave will be available to eligible employees who contract COVID-19 or are caring for a qualified family member that has contracted COVID-19.
- 

Can you force an employee exhibiting symptoms of illness to go home?

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If an employee appears to be exhibiting symptoms associated with coronavirus while at work, a manager should excuse the employee from work and advise them to seek care from a healthcare provider. Regular benefits-eligible employees have leave available to them to cover absences.

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If an employee is ordered to be quarantined, do any of the days of quarantine count as sick days?

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Employees who are instructed to quarantine and are unable to telework will need to use accrued leave to continue to be paid during the quarantine period. Telework is available when the essential functions of the employee's job can be conducted remotely and the employee is well enough to work.

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How will I get paid?

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The University is open for business and will, therefore, run payroll normally. You will be paid for the hours you work and/or any leave you've requested and has been approved. For student employees who are unable to work in their departments and need hours, they can submit information through the [Student Work Request Form](#) and HR will work to place them temporarily in a department that allows them to still work.

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Am I required to work a full day remotely?

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Employees working remotely are still required to work their full schedule.

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What if I don't have work that can be done at home?

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Employees are expected to return to campus for work unless they have a documented accommodation with Human Resources. Not all positions are eligible for Telework/Flextime Arrangements.

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My work in the office has significantly declined because traffic on campus is low.

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Your manager should work with you to ensure that you can perform work that permits you to receive your expected pay each pay period.

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How is "essential staff" determined during this time?

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University leadership has determined essential services that must be offered, which determines employees who may be required to be present on campus. We have a commitment to our students and each other to provide these essential services during this period of time.

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Am I required to submit a personal mobile phone number to my supervisors if I am teleworking?

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According to the USG policy on Teleworking/Flextime, as an employee approved for telecommuting, you will be expected to be accessible by telephone and thus will maintain a telephone line that can be used for phone calls at your own expense. This does not have to be your personal mobile phone, but you are expected to provide a number where your supervisor can reach you during normal business hours.

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I'm not comfortable returning to the workplace even though I am not considered a higher risk, as defined by the CDC, for COVID-19. What should I do?

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The University is taking significant action and safety of all faculty, staff and students is paramount. Unless an employee has a qualifying disability, either permanent or temporary, covered under the Americans with Disabilities Act (ADA), you are expected to return to work as defined in the [Initial Return to Campus Plan](#). If, however, you have a qualifying disability and would like to seek a reasonable accommodation under ADA, you should contact Human Resources.

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What do I do if I am considered higher risk, as defined by the CDC, for COVID-19 and I am not comfortable returning to the workplace?

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Employees who have been instructed to return to work on-site and have concerns about doing so due to inclusion in a higher risk group, or who wish to seek ADA Reasonable Accommodations related to returning to the workplace should contact Human Resources by emailing [hrservice@georgiasouthern.edu](mailto:hrservice@georgiasouthern.edu) or by calling [912-478-6947](tel:912-478-6947). You are not required to divulge your medical condition to your supervisor.

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Have there been discussions about employees who have children in the school system and how that situation would be addressed if the public schools do not reopen in August when we do?

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We understand that childcare and school situations have to be considered. School systems in our area are trending toward students in PreK-5th grade returning to in-person instruction. Students in grades 6-12 will have a choice of instructional method. Employees who choose to have their children participate in online instruction at home will be responsible for determining childcare and are expected to return to campus to work. If the position is eligible, an agreement may be reached through the Telework/Flextime policy. However, employees must understand that telework is not a substitute for appropriate childcare and is not guaranteed. Business needs, continuity of service and many other factors will be taken into consideration in determining whether a telework/flextime agreement is possible.

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Can (or should) employees still take vacation or other sick leave?

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Employees should use vacation or sick leave when:

- The employee plans to participate in a non-work activity that one would normally request the use of vacation leave; Non-Closure Emergency Leave may not be used in place of vacation leave.
- The employee is ill, caring for an ill family member/dependent, or taking bereavement that one would normally request the use of sick leave.

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Will emergency sick leave count against an employee's accrued leave?

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No, the FFCRA Emergency Paid Sick Leave provides a new leave requirement in addition to leave already provided by the state, effective April 1, 2020.

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Are temporary employees, including federal work-study students, eligible for FFCRA leave?

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Yes, generally speaking, FFCRA leave is available to an individual who is actively employed **with work available** and meets the qualification requirements of the new law. Federal work-study students are subject to the guidance of the Department of Education regarding financial aid payments during the COVID-19 pandemic.

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Is all leave under the FMLA now paid leave?

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No. The only type of family and medical leave that is paid leave is expanded family and medical leave under the Emergency Family and Medical Leave Expansion Act when such leave exceeds ten days. This includes only leave taken because the employee must care for a child whose school or place of care is closed, or child care provider is unavailable, due to COVID-19 related reasons.

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May I take leave under the Family and Medical Leave Act over the next 12 months if I used some or all of my expanded family and medical leave under the Emergency Family and Medical Leave Expansion Act?

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It depends. You may take a total of 12 workweeks of leave during a 12-month period under the FMLA, including the Emergency Family and Medical Leave Expansion Act. If you take some, but not all 12, workweeks of your expanded family and medical leave by December 31, 2020, you may take the remaining portion of FMLA leave for a serious medical condition, as long as the total time taken does not exceed 12 workweeks in the 12-month period. Please note that expanded family and medical leave is available only until December 31, 2020; after that, you may only take FMLA leave.

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May I use paid sick leave and expanded family and medical leave together for any COVID-19 related reasons?

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No. The Emergency Family and Medical Leave Expansion Act applies only when you are on leave to care for your child whose school or place of care is closed, or whose child care provider is unavailable, due to COVID-19 related reasons. However, you can take paid sick leave under the Emergency Paid Sick Leave Act for numerous other reasons.

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When am I eligible for paid sick leave to self-quarantine?

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You are eligible to use accrued sick leave if a health care provider directs or advises you to stay home or quarantine yourself because the health care provider believes that you may have COVID-19 or are particularly vulnerable to COVID-19, and quarantining yourself based upon that advice prevents you from working (or teleworking).

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May I take paid sick leave or expanded family and medical leave if I am receiving workers' compensation or temporary disability benefits through an employer or state-provided plan?

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In general, no, unless you were able to return to light duty before taking leave. If you receive workers' compensation or temporary disability benefits because you are unable to work, you may not take paid sick leave or expanded family and medical leave. However, if you were able to return to light duty and a qualifying reason prevents you from working, you may take paid sick leave or expanded family and medical leave, as the situation warrants.

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May I take paid sick leave to care for a child other than my child?

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It depends. Family Medical Leave may be available to employees who are caring for a child who is ill. Human Resources can help you determine if the relationship you have with the child and their medical condition would qualify for protected absences under the Family Medical Leave Act.

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May I take expanded family and medical leave to care for a child other than my child?

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No. Expanded family and medical leave is only available to care for your own "son or daughter."

For an explanation of the definition of "son or daughter" [visit the Department of Labor page here](#).

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Will FMLA cover me if I become ill with the COVID-19?

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It depends... If you are eligible for FMLA and you have tested positive for COVID-19, then yes FMLA will be available to you. If employees have only been exposed to the virus, FMLA is not applicable. However, they may still need to be quarantined, and applicable non-FMLA leave (to include sick leave) could be an option subject to standard request and approval procedures. Employees may also telework during a period of self-quarantine.

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Will FMLA cover me if an immediate member of my family contracts COVID-19?

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Yes, FMLA allows an eligible employee to take FMLA leave if either the employee or an immediate family member, defined as spouse, child or parent, contracts the virus.

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Can a manager mandate that an employee do their work on campus rather than using the telework option?

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Since the University is not closed, business and services must continue. This may mean that you will be required to come into work, depending on the needs of the unit. While efforts should be made to permit those who can work remotely to do so, some individuals may need to report to campus to perform their work.

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What do I do if I have a family member who is sick with COVID-19 and I must take care of them?

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Employees who are well but who have a sick family member at home with COVID-19 should notify their supervisor and may stay home and telework when possible. If telework is not available, the employee will need to take accrued leave. This leave may also qualify for protections under Family Medical Leave. The employee should follow GDPH recommendations in caring for their family member.

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What do I need to do if I am caring for a family member or have a member of my household who is considered at higher risk for complications from COVID-19?

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Georgia Southern's expectation is that employees are returning to campus, with CDC defined social distancing and other safety measures in place, to conduct their work. Employees concerned about contact with an at-risk household or family member are not generally covered by the Americans with Disabilities Act, but may have other options available. The employee should first have a discussion with their supervisor about what is being done to mitigate the risks in the workplace through appropriate social distancing measures and other CDC guidance for workplace safety. Employees who are a caregiver to a family member may qualify for Family Medical Leave. Contact Human Resources to request the use of this leave. [For information on being a caregiver under FML, view the fact sheet.](#)

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What will social distancing requirements mean for our classrooms?

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Classes will be adjusted as needed in a variety of ways to comply with social distancing guidelines. Considerations include adjusting class times to minimize the traffic on campus and moving classes into larger classroom spaces as needed. Additional precautions, such as the wearing of masks, will be strongly recommended. For classes, labs or other situations where social distancing is not reasonable, other accommodations will be made.

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Can student employees work remotely?

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If you have work that can be completed remotely by a student, then you can allow them to do so. It is the supervisor's responsibility to make sure the tasks are completed and that the employee accurately records the time on their timecard.

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What is the difference between a voluntary quarantine and a federal, state, or local quarantine or isolation order?

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Federal isolation and quarantine are authorized by Executive Order of the President. The President can revise this list by Executive Order. State isolation and quarantine are authorized by the Governor. Local isolation or quarantine order is authorized by local municipalities (council or commission). A voluntary quarantine typically occurs when an individual, by no direction from the above orders, chooses to isolate themselves due to any number of reasons.

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What should I do if I am sick?

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Employees should not come to work when they are sick. Employees should stay home and use appropriate leave. Regular benefits-eligible employees have leave available to them to cover absences. Employees should follow standard request and approval procedures. The employee will be expected to use appropriate leave to cover the time away and may be expected to provide a release from a healthcare provider to return to work. If you suspect or you have a positive COVID-19 test, please use the university's CARES Center COVID-19 health reporting form for self-reporting: confirmed or suspected positive COVID-19 diagnosis; symptoms with pending test results; and/or self-quarantine requirements due to direct, or presumed exposure to COVID-19. It is also available via the [MyGS mobile app](#), Georgia Southern's official mobile app available from the Apple App Store and Google Play.

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Someone in my office is displaying symptoms but is still present at work. What should I do?

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If you have someone in your office who is displaying symptoms of COVID-19 (fever, cough, and difficulty breathing), advise them to stay home/go home and work remotely if they feel well enough to do so and their position is eligible for telework.

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Can we make COVID-19 testing mandatory for anyone coming back to campus?

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Current guidance from GDPH is that wide-scale mandatory testing of employees prior to returning to the workplace is not recommended. Additionally, there is no recommendation nor requirement from GDPH, CDC, or USG that students or employees be required to be tested prior to enrollment and/or arrival on campus. While doing so may sound like a good idea, there are several reasons why this is not feasible. The most important reason is because in the setting of a large, open campus with many portals or nodes of entry, it is not possible to control who comes and goes on any given day. Another important reason has to do with reliability or accuracy of the tests. For such a testing program to be useful, each person entering campus would need to be tested nearly every day or two after entry to campus, and each new person entering campus would have to be tested and then retested every couple of days. As such, there is very little benefit in requiring persons to be tested before arrival to campus. Finally, even if a wide-scale, recurrent testing program was considered, resources cannot support that level of testing, nor will our campus have access to the large number of test kits required to provide that level of testing.

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If one person in a class tests positive should the class be moved online?

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The University will follow guidance from the GA Department of Public Health once they complete the contact tracing process. Just because someone in the class tests positive, there may not be any clinical reason for others in that class to do anything additional or differently other than self-monitor, which is already being asked of everyone.

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If someone on campus is diagnosed with Covid-19, will the campus be notified?

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Persons who are identified as close contacts will be notified of their potential exposure and will be provided instructions for self quarantine. Privacy laws will be adhered to when considering the release of any information.

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If a student or faculty member tests positive, how will contact tracing/notifications be done in the classroom?

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Those persons who are identified via the contact tracing process as close contacts will be notified that they are a close contact by either the Georgia Department of Public Health or the Georgia Southern contact notification team. Faculty members will not be asked to notify those contacts, and it is neither necessary nor recommended that a faculty member notify her or his whole class.

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If a student or faculty member has been diagnosed with COVID-19, will the whole class be notified by DPH or campus Health Services, or is that the responsibility of the faculty member?

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Those persons who are identified via the contact tracing process as close contacts will be notified that they are a close contact by either the Georgia Department of Public Health or the Georgia Southern contact notification team. Faculty members will not be asked to notify those contacts, and it is neither necessary nor recommended that a faculty member notify her or his whole class.

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Will faculty, staff and students be required to wear gloves?

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Healthcare workers and others in high-risk areas should use gloves as part of PPE (Personal Protective Equipment), but gloves are not necessary for general use and do not replace good hand hygiene. Washing your hands often is considered the best practice for common everyday tasks.

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What do I do if one of my employees is exhibiting multiple symptoms of COVID-19?

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Supervisors should use the screening guide provided in the Guide to Return to the Workplace. If the employee answers yes to any question in the screening, they must leave work. Supervisors should notify [hrservice@georgiasouthern.edu](mailto:hrservice@georgiasouthern.edu) that an employee was sent home and provide the employee with the Employee Instructions from the Guide to Return to the Workplace. This guide gives the employee instructions to follow on when they can return to work. Human Resources will work with the employee to determine what leave might be available to them.

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Will the guidelines for reopening in regards to safety, cleaning and distancing be detailed?

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Yes. The guidelines will be the same as the ones on the Georgia Department of Health's website and are detailed in the [Initial Return to Campus Planning Document](#). The plan can also be found under My Messages & Alerts in the MyGeorgiaSouthern portal.

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Are staff allowed to eat lunch or take breaks in current break rooms/lobbies?

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Use of break rooms is still allowed as long as proper social distancing measures are followed. Staff are encouraged to eat outdoors or inside their offices when possible to minimize the use of public congregation spaces.

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Will anyone be providing instructional aids for classrooms and hallways--information about face coverings, hand washing, staying away from people if you feel ill, etc.?

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Yes. Part of our return-to-campus plans include an extensive communications plan. Tips, guidelines and reminders will be guided by university health officials and CDC guidelines. Information will be posted throughout campus and will be available for download and printing on-demand. Additional signage needs should be routed through University Communications and Marketing.

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How should I care for my cloth face covering?

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According to the [CDC](#), cloth face coverings should be washed after each use. It is important to always remove face coverings correctly and wash your hands after handling or touching a used face covering.

- How to clean:
  - Washing machine: you can include your face covering with your regular laundry. Use regular laundry detergent and the warmest appropriate water setting for the cloth used to make the face covering.
  - Washing by hand: prepare a bleach solution by mixing 5 tablespoons (1/3rd cup) household bleach per gallon of room temperature water or 4 teaspoons household bleach per quart of room temperature water. (Check the label to see if your bleach is intended for disinfection. Some bleach products, such as those designed for safe use on colored clothing, may not be suitable for disinfection. Ensure the bleach product is not past its expiration date. Never mix household bleach with ammonia or any other cleanser.) Soak the face covering in the bleach solution for 5 minutes. Rinse thoroughly with cool or room temperature water. Make sure to completely dry cloth face covering after washing.
- How to dry:
  - Dryer: use the highest heat setting and leave in the dryer until completely dry.
  - Air dry: lay flat and allow to completely dry. If possible, place the cloth face covering in direct sunlight.

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Will the university be cleaning and disinfecting copiers, doors, elevators and computers?

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Yes. Prior to the return of faculty, staff, and students to campus, Custodial Services will be fully disinfecting all spaces on campus to include high touch surfaces within those spaces. Once returns are complete, Custodial Services will continue to provide nightly cleaning services as it did before, as well as increased daytime attention to high touch public spaces (elevators, stairwells, doors, handrails, etc.).

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How do I clean and disinfect machinery or equipment?

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The University will be providing disinfectant and rags to certain areas of campus for increased daily routine disinfection – these areas will include front desks/service desks, computer labs, testing labs. Instructions on how to properly clean these areas will also be distributed

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How can I safely use cleaning chemicals?

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Employees are asked to follow all instructions for the cleaning chemicals provided. Instructions will be provided by the University for proper use and application of disinfectants. If employees choose to provide their own cleaning chemicals for their personal spaces (offices), the employees must ensure the chemical is proper for the application and read all associated directions for use.

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What else can I do in my workspace to help decrease the spread of COVID-19?

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Employees are encouraged to follow all CDC guidance provided to minimize the spread of COVID-19, including frequent handwashing, the use of face coverings, and the use of hand sanitizer.

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Should offices turn off central air systems?

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No. University faculty and staff are asked to NOT adjust any settings related to the HVAC systems. Air movement and air exchange rates are critical to ensuring proper air quality. All settings will be controlled by the Division of Facilities Services to ensure safety.

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Has a decision been made as to who will pay for testing and screening? Will benefits cover testing and screening?

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Employees will need to work with their health provider for testing. Department of Public Health and local businesses are also offering testing. If the university is able to provide testing, it will be for students only.

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Are the university bookstores still open?

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The Statesboro campus University Store is open from 8 a.m to 5 p.m., and Tech Corner is open from 8:30 a.m. to 4:30 p.m. The Armstrong campus University Store location will open on August 10. To promote social distancing and stop the spread of COVID-19, University Store urges students to place their [textbook orders online](#) to reduce in-store foot traffic during the start of the semester. Students will receive free shipping on online textbook orders from August 1-9. The in-store web order pick-up location will be expanded to ensure safety and maintain social distancing guidelines. Both campuses will offer curbside pick-up. Fall hours of operation for each store are still to be determined.

University Store and Tech Corner are always available online at [GSUstore.com](http://GSUstore.com) and [GSTechCorner.com](http://GSTechCorner.com).

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What work options do staff have during this time?

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As the campus re-opens, the expectation is that employees return to campus to conduct their work. With that in mind, managers may stagger employee schedules, create rotating in-office schedules, and other flexible arrangements throughout their staffing structure in order to maintain social distancing and other safety measures within their unit. Managers should schedule group meetings to be held virtually if social distancing cannot be practiced in a meeting space.

Employees who are in an at-risk category as defined by the [Centers for Disease Control](#) may request a temporary accommodation under the Americans With Disabilities Act. In order to request an accommodation, complete the [ADA Accommodation Request Form](#) and submit it to [hrservice@georgiasouthern.edu](mailto:hrservice@georgiasouthern.edu). Employees are not required to disclose medical information to supervisors. This information is maintained within Human Resources.

Employees concerned about contact with an at-risk household or family member are not generally covered by the Americans with Disabilities Act, but may have other options available. The employee should first have a discussion with their supervisor about what is being done to mitigate the risks in the workplace through appropriate social distancing measures and other CDC guidance for workplace safety. Employees who are a caregiver to a family member may qualify for Family Medical Leave. Contact Human Resources to request the use of this leave. For information on being a caregiver under FML, [click here](#).

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How soon will I be protected?

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You are not considered to be at maximum protection until two weeks have passed after your second dose. If you are exposed to COVID-19 before the vaccine has had time to become effective, you could still get COVID-19.

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Can I throw away my mask after getting vaccinated?

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No. You should still continue to wear your mask, wash your hands, socially distance, and follow all public health guidelines.

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Does the vaccine work?

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Yes. Both Moderna and Pfizer report their vaccines show approximately 94-95% efficacy at preventing symptomatic COVID-19 infection.

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I had COVID-19. Should I get the vaccine?

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Yes. People who've had COVID-19 can still benefit from the vaccine. If you have an active case on your vaccination date, reschedule for after your isolation or quarantine period has ended and your symptoms have resolved.

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Will I be able to get the vaccine on campus?

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Yes. Georgia Southern University is an approved vaccine provider. We will be able to vaccinate our community of students, faculty, and staff as vaccines become available. Current students, faculty and staff should watch their inbox for more information.

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Do I have to pay to get the vaccine?

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No. The vaccine is provided at no cost to you.

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Is the vaccine safe?

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Yes. The vaccine is new but the science used to create it has been tested and proven effective for years. The vaccine has met FDA safety and efficacy standards and was made available in the United States through an emergency use authorization.

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Can I get COVID-19 from the vaccine?

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No. None of the vaccines in use contain a live virus, so a COVID-19 vaccine cannot make you sick with COVID-19.

### **What if my question is not answered here?**

Please submit a ticket to [MyHelp](#). Tickets will be monitored regularly during regular business hours.

*Last updated: 11/17/2020*

## **Useful Links**

### **COVID Care Call Center**



### **Campus Public Health**

- [For Students](#)
- [For Faculty and Staff](#)
- [Faculty and Staff Signage](#)
- [President Marrero Town Hall](#)
- [Return to Campus Plan](#)
- [HR Guide for Returning to the Workplace](#)
- [Vaccine Distribution](#)
- [COVID-19 FAQs](#)

### **Georgia Southern Resources**

- [COVID-19 Exposure and Health Alerts](#)
- [COVID-19 Online Education and Training](#)

- [HR Resources for Employees](#)
- [Georgia Southern Counseling Center Resources](#)
- [Jiann-Ping Hsu College of Public Health Resources](#)
- [Federal CARES Act Emergency Fund](#)
- [Student COVID Symptom Checker Guidance Flowsheet](#)
- [Student COVID Testing Guidance Flowsheet](#)

## **External Resources**

- [About COVID-19 from the CDC](#)
  - [Georgia Department of Public Health](#)
  - [GDPH Contact Tracing Video](#)
  - [How to Protect Yourself and Others](#)
  - [Johns Hopkins COVID-19 Global Map](#)
  - [Updates from the USG](#)
  - [What To Do If You Are Sick](#)
  - [USG COVID-19 Video](#)
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## **Visual Aids**

- [COVID-19 Quick Guide](#)
  - [Handwashing Instructions](#)
  - [Cover Your Cough](#)
  - [Important Video for Students](#)
  - [USG COVID-19 Health Guidelines](#)
- 