

Georgia Southern University

Georgia Southern Commons

Assessment Work Team Essence Notes

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7-13-2015

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Alva Wilbanks

Georgia Southern University, abritt@georgiasouthern.edu

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Assessment Interdepartment Work Team Meeting

July 13, 2015

Essence Notes

Attendance: Bede Mitchell Jocelyn Poole David Lowder
Wendy Harrison Fred Smith Rebecca Ziegler
Ashley Lowery Bob Fernekes Kendria Lee
Lori Gwinett Lisa Smith Jeff Mortimore
Paolo Gujilde

Institutional Effectiveness Plan for FY16: We hope to have our plan ready for final ratification at the August 12 Library Convocation.

We reviewed the FY15 plan and agreed the space study and goal for increasing contributions to Digital Commons did not need to appear again in the FY16 plan, even though liaisons will continue to heavily promote Digital Commons to faculty and students.

ISD will be updating the objective regarding student mastery of selected information literacy learning outcomes at the end of class instruction sessions.

We will continue to work with Professor Wainford's class on web usability, but this year we will provide more direction regarding what we want tested. We will also examine Google analytics and frequently asked questions at the public service desks in order to identify web usability testing that we will conduct ourselves.

In February 2016 we will conduct our triennial LibQUAL+ survey. There was also interest in the Association of Research Libraries' MINES survey that attempts to measure the impact of networked electronic services. We will have to find new funding if we want to participate in MINES, since the cost is \$7,000, or \$10,000 if one wants the optional cost-benefit analysis.

The Public Relations and Outreach Committee will discuss whether to again attempt the campaign to raise awareness of the role of librarians. They will also be asked about a program for publicizing our services and resources.

We agreed that analysis of ILL and GIL Express data should be ongoing and a part of our IE report. What are our borrowing and lending fill rates? What are the subjects being requested most often?

Could we identify the top tier journals in the disciplines being taught at Georgia Southern? Do we subscribe to them? This could be a project for liaisons, using data from Web of Science.

Next Meeting: Monday, August 10, 4pm. Before then, Bede, Kendria and LiLi will draft an FY16 plan to share with the group.